

Customer collections

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. This is accessible on the ground floor next to Nursery. We offer a carry-to-car service.

John Lewis Financial Services

At John Lewis we offer our own credit card, as well as a range of competitive insurance services, from holiday to home, designed for your peace of mind. You can find out more about our insurance services at johnlewis.com/insurance. If you're interested in the John Lewis credit card, simply ask one of our Partners, or go to partnershipcard.co.uk

Car parking

The shared car park provides over 1340 free parking spaces.

Toilets

The toilets are adjacent to Small electricals on the first floor next to The Place to Eat. The Parent's room can also be found in the same location.

Catering

The Place to Eat on the first floor can seat 128 and serves freshly prepared hot and cold meals, including vegetarian dishes, a children's menu, cakes and pastries. Cocoa Bar-Café from Hotel Chocolat on the ground floor offers delicious chocolate-inspired savoury and sweet dishes, cakes and drinks.

Facilities for disabled customers

We believe shopping in John Lewis should be easy and convenient for all customers. Every shop has accessible toilets and lifts, as well as a range of other services especially for disabled customers. To find out what's available in John Lewis York please ask a member of staff or go online to johnlewis.com/york. You can also call us on 01904 557 950, or Textphone 18001 + 01904 557 950 via TYPETALK).

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

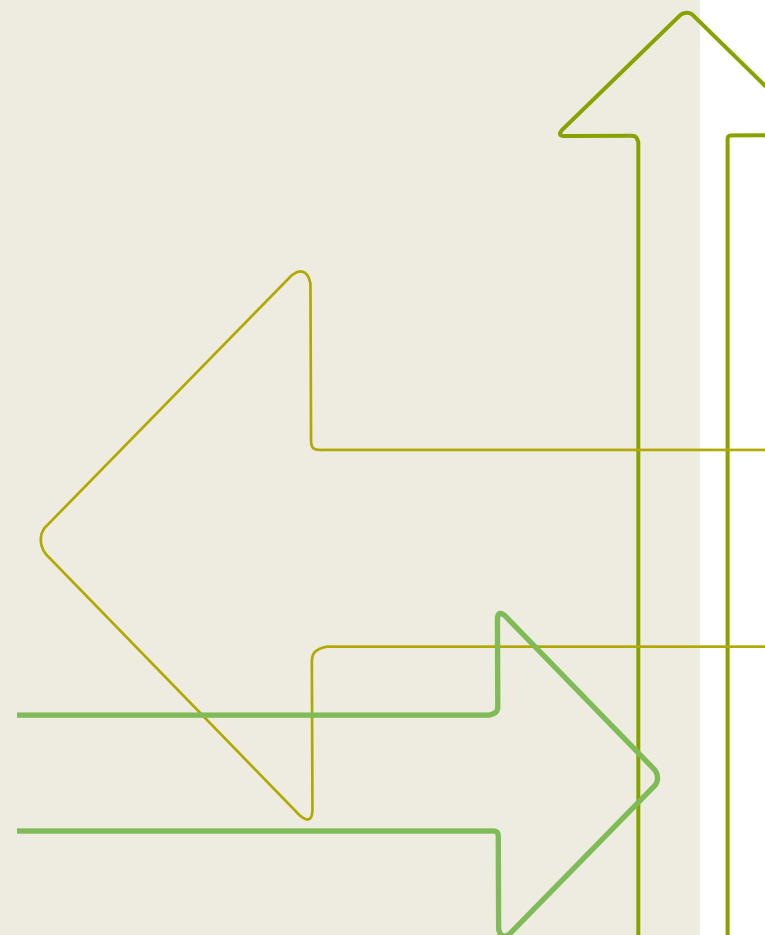
Monday	9.00–8.00
Tuesday	9.00–8.00
Wednesday	9.00–8.00
Thursday	9.00–8.00
Friday	9.00–8.00
Saturday	9.00–7.00
Sunday	11.00–5.00
(Sunday browsing)	10.30–11.00

John Lewis
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Vangarde Way
York
YO32 9AE

Telephone 01904 557 950
Fax 01904 557 999
jl_york@johnlewis.co.uk
johnlewis.com/york

John Lewis department stores SD533518 / 06.15

Shopping at John Lewis York



Welcome to John Lewis York

Here you'll find two storeys, generously stocked with a well-chosen selection of the highest quality products and a wide range of expert services throughout the shop.

The John Lewis Partnership

John Lewis is a partnership. Every member of permanent staff in both our John Lewis and Waitrose stores is a Partner in the company, so we're motivated to offer you the best service every time you visit. After all, it's our business.

The John Lewis commitment to you

At the heart of our business is our lifelong commitment to be Never Knowingly Undersold, on quality, price and service. While our prices are always competitive, our commitment to value goes further than that. We believe in responsibly sourcing the very best quality products and offering them at the fairest possible prices, with the highest standards of impartial advice.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. Our John Lewis home appliances are guaranteed for 3 years, while all other electrical appliances, large or small, are covered for 2 years.

Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

Deliveries

Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove any unwanted packaging and recycle responsibly.

Ground floor **G**
First floor **1**
*Seasonal

Audio **1**

Bathroom accessories **1**
Beds and bedroom furniture **1**
Beauty **G**
Blinds and poles **1**

Cameras **1**
Candles and home fragrances **G**
Children's fashion and shoes **G**
China and glass **1**
Christmas shop ***1**
Clocks **1**
Clothescare **1**
Computers **1**
Curtains **1**
Cushions **1**
Cutlery **1**

Electrical appliances, large **1**
Electrical appliances, small **1**

Fashion accessories **G**
Fitted bathrooms **1**
Fitted bedrooms **1**
Fitted kitchens **1**
Floor coverings **1**
Furniture **1**

Gifts **G**

Haberdashery and crafts **1**
Handbags **G**
Hoisery **G**
Home furnishings **1**
Home storage **1**
Hotel Chocolat Café **G**

Jewellery **G**

Kitchenware **1**

Lighting **1**
Linens **1**
Lingerie **G**

Men's fashion and shoes **G**

Nursery furniture and prams **G**

Outdoor living ***1**

Parent's room **1**
Pictures and mirrors **1**
The Place to Eat **1**

Schoolwear **G**
Silverware **1**
Sports **G**
Stationery **G**

Technology **1**
Telecoms **1**
Televisions **1**
Toilets **1**
Toys and children's books **G**
Travel goods **G**

Watches **G**
Women's fashion **G**
Women's shoes **G**

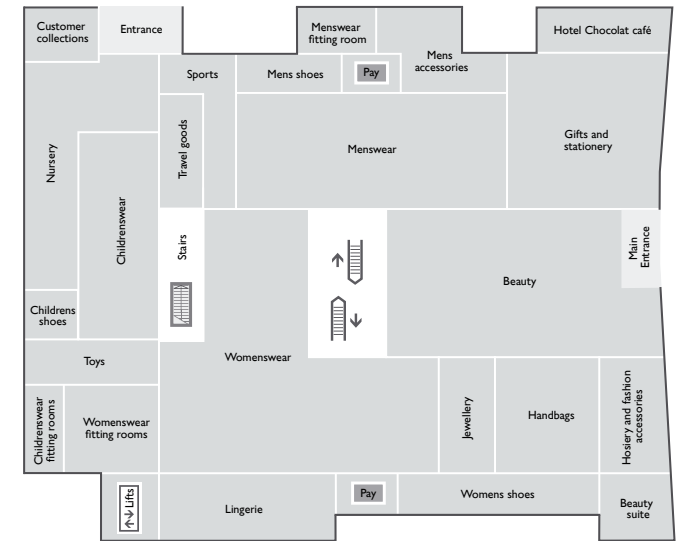
Services

Account enquiries **1**
Customer collections **G**
Customer services **1**
Export and VAT **1**
Gift List **1**
Gift wrapping service **1**
Lost property **1**
Partnership card **1**
Personalised stationery **1**
Refunds desk **G**

Experts on Hand

After-sales support **1**
Home appliance installation **1**
Disposal and recycling **1**
Home design service **1**
Lingerie fitting service **G**
Nursery advice **G**
Personal styling **G**
Technical services **1**
Technical support **1**

GROUND FLOOR



FIRST FLOOR

