smeg
technology with style

Claim your free 5 YEAR WARRANTY

on your Dolce Stil Novo*

John Lewis

*Terms and conditions apply - please see overleaf for details.

registration form

Models applicable: SFP6604NRE, SFP6604NXE, SFP6603NRE, SFP6603NXE, SF4604MCNR, SF4604MCNX, SF4603MCNR, SF4603MCNX, SF4604VCNR, SF4604VCNX, SF4603VCNR, SF4603VCNX

Simply fill in the registration form below, ensuring all sections are fully completed, then send it together with a copy of your proof of purchase/ sales receipt to:

Smeg Customer Relations Department, The Magna Building, Wyndyke Furlong, Abingdon, Oxon OX14 1DZ. The photocopy of your sales receipt will not be returned. Your cover document will normally be sent within 28 days of receipt of your registration form. Your registration form will be retained by us and the details of your smeg appliance recorded.

Your registration must be received within 28 days of date of purchase. Your details will be held and used by Smeg UK Ltd. to provide customer service and for other marketing purposes. We will disclose your information to our service providers and agents for these purposes. Your details may also be used by us or carefully selected third parties, which may contact you by mail, telephone or email. If you do not wish for these third parties to receive your data or do not wish for us to use your data for other marketing purposes please tick the appropriate box in the registration form.

To help keep your details accurate we may use information we receive from our partners. You can ask for a copy of your details (for a small fee) and correct any inaccuracies. To make sure we follow your instructions correctly and improve our service, we may monitor or record our communication with you. Please note that failure to provide some or all of the information requested does not affect your statutory rights, but may affect the quality of the service provided.

TERMS & CONDITIONS

This offer is available from the 08/09/17 - 31/12/17.

1. This offer applies to new appliances only, purchased during the stated period.
2. All applications for the free additional 3 year extended warranty (totalling 5 years) which covers parts and labour, must be received on a Smeg official registration form together with proof of purchase within 28 days of the date of purchase.
3. The five year extended warranty period strictly applies from one year after the date of purchase and follows on from the one year manufacturer's guarantee.
4. If 50 days from sending your application you have not received cover documentation, you should notify smeg Customer Relations department on 0844 5579907, option 2 followed by option 4 from the UK or on 0044 844 5579907, option 2 followed by option 4 from the Republic of Ireland.
5. Proof of posting will not be accepted as proof of receipt. No responsibility can be accepted for registrations lost, damaged or delayed in transit.
6. The extended warranty is offered exclusively to the recipient at point of purchase.

CONDITIONS OF COVER

Breakdown Cover covers the cost of repair following a mechanical or electrical fault which stops the equipment working properly further details will be included in your cover document. The provision of this plan does not affect your statutory rights. This plan is governed by English law unless we have agreed otherwise with you.

EXCEPTIONS TO COVER

1. Costs arising from you failing to follow the manufacturer's instructions.
2. Costs covered by any other guarantee or warranty provided by other suppliers or repairers.
3. Using your equipment in a non-domestic or commercial environment.
4. Accidental damage, theft, attempted theft, malicious damage, damage caused by fire or explosion.
5. Floods, lightning, storms, frost or other bad weather conditions.
6. Costs arising from any problems with the supply of electricity.
7. Costs if no fault is found with your equipment.
8. Routine maintenance, cleaning and servicing.
9. Labour charges for work outside the repairer's normal working hours.
10. Costs arising from not being able to use your equipment or from damage caused when the equipment breaks down.
11. Cosmetic damage such as dents or scratches to the equipment.
12. The cost of replacing any item or accessory that is intended to be replaceable. These items include; fuses, batteries, light bulbs, fluorescent tubes and related starters, filters and attachments.
13. Cost due to rust, corrosion or water damage.
14. Cables, plugs, light covers or rain covers.

DOCUMENTATION SHOULD BE SENT TO:

Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Other ☐

Name:

Address:

Postcode:

Daytime telephone number:

Email:

Model(s) purchased:

Date of purchase:

Store purchased from:

(Please remember to enclose a copy of your sales receipt

(we are unable to return receipts)

Signed: Date

Your details will be held and used by Smeg UK Ltd. Customer Relations Department to provide customer services, and for other marketing purposes. We will disclose your information to our services providers for these purposes. If you do not wish to be contacted for marketing purposes, please tick this box . Your details may also be used by carefully selected third parties may contact you by mail, telephone or e-mail. If you do not wish third parties to receive your data, please tick this box ☐