

Car parking

The car park has 311 spaces of which 14 are reserved for disabled parking and 8 are parent and child, adjacent to the main entrance.

Partnership card

At John Lewis we offer our own credit card, issued by John Lewis Financial Services Limited. To find out more about the benefits, please just ask a member of staff or visit our website on www.partnershipcard.co.uk/JL. Terms and Conditions apply.

John Lewis Insurance

We provide a range of insurance products that are designed to be with you when it matters most. For cover for your home, your car, your pet or even your holiday, you can be reassured we'll always be there for you. To see our full range of insurance products visit www.johnlewis.com/insurance

Toilets


Toilets are located next to the Café and the Cookshop department.

Catering

With seating for 72, our self service Café is located on the Ground floor. There you can relax over a cappuccino, herbal tea or fresh orange juice, or tuck into a light snack.

Store plan

Audio
Bathroom accessories
Bed linen
Beds and bedroom furniture
Blinds
Cameras
China and glass
Christmas shop**
Cleaning and clothescare
Clocks
Computers
Curtains
Cushions
Cutlery
Decorative accessories
Door mats
Electrical appliances
Furniture
Garden furniture**
Gift food
Gifts
Home furnishings
Home storage
Kitchenware
Lighting
Mirrors
Picture frames
Silverware
Stationery
Table linen
Televisions
Telecoms
Towels

Online shopping point 
Seasonal **

Services

Customer support

Customer collections
Partnership card
Tax free shopping

Parents' room 
Toilets 

Gift services

Gift list (guest service only)

Restaurants

Café

Home design and interiors

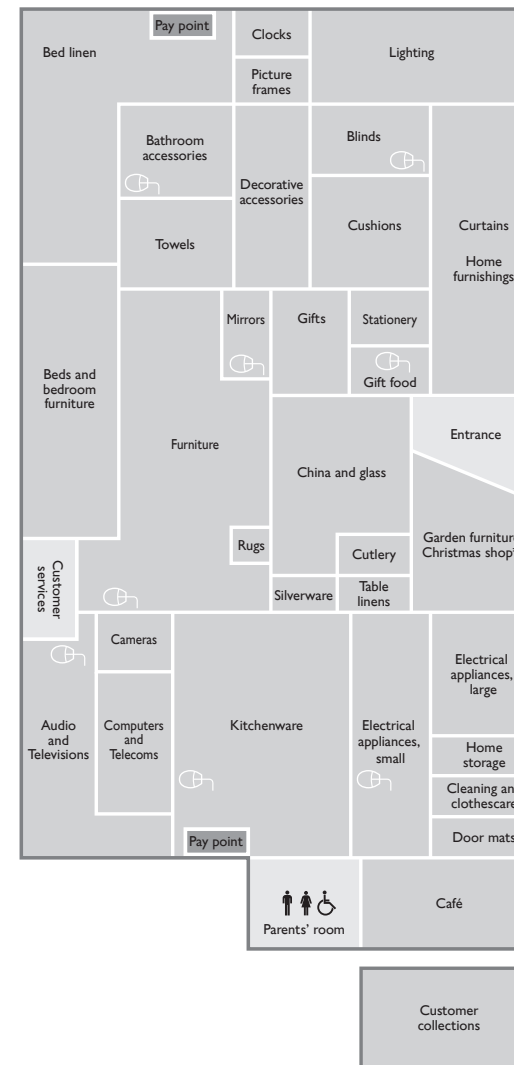
Window furnishings:
Bespoke shutters
Blinds
Ready-made
7-day and bespoke services
Curtains
Ready-made
7-day and bespoke services

Upholstery and furniture:

Bespoke re-upholstered
Customised sofas and chairs
Customised dining chairs
and tables

Technical support and Installations

After-sales support
Disposal & Recycling
Extended warranties
Home appliance installation
Technical support



If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

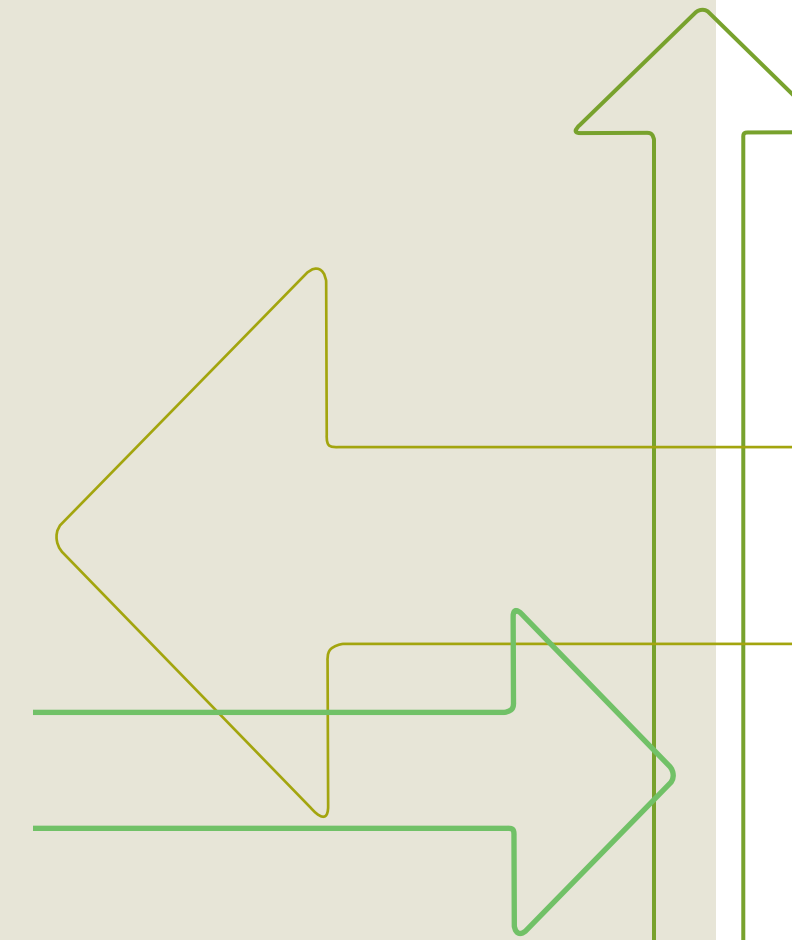
Monday – Friday 9.00 – 8.00
Saturday 9.00 – 7.00
Sunday 11.00 – 5.00
(Sunday browsing) 10.30 – 11.00

John Lewis at home
Ventura Park,
Bitterscote Drive,
Bonehill,
Tamworth,
Staffordshire B78 3HD

Telephone 01827 300580
Fax 01827 300599
jl_Tamworth@johnlewis.co.uk
johnlewis.com

John Lewis department stores SD53353 / 05.12

Shopping at John Lewis at home Tamworth



John Lewis
in store | online | mobile

Welcome to John Lewis at home

Shopping at Tamworth

We are part of the John Lewis Partnership and, like all John Lewis department stores, John Lewis at home has three guiding principles:

To offer the widest possible choice under one roof

To combine high quality with keen pricing

To provide a high standard of service, with expert, helpful staff and a whole range of additional benefits and facilities.

The John Lewis Partnership

John Lewis is a partnership. Every member of permanent staff in both our John Lewis and Waitrose stores is a Partner in the company, so we're motivated to offer you the best service every time you visit. After all, it's our business.

The widest possible choice

John Lewis at home is a new concept store for the Partnership selling our home assortment, (except for floor coverings and fitted kitchens), plus our electrical and home technology assortment. From furniture to mobile phones, lighting to electricals, there's always a wide range to choose from, to suit most pockets.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all computers and tablets, DVD Players, cameras and audio include a 2-year guarantee. Our John Lewis large kitchen appliances are guaranteed for 3 years, while all other large appliances are covered for 2 years.

Easier shopping for disabled customers

Making shopping easier

We aim to make shopping easy and convenient for all our customers. The facilities for disabled customers vary a little from one John Lewis shop to another, depending on the limitations of some buildings. At John Lewis at home in Tamworth we offer the following:

Accessible parking

There are 14 spaces available for disabled customers adjacent to the entrance.

Hearing loops

Hearing (induction) loops are fitted on all till points.

These are clearly signed. Please ask a member of our staff for details.

Sign language

Some of our staff can use and understand sign language. Please call us by Typetalk/Text Direct to check if there's anyone available to meet and assist you.

Accessible toilets

Adjacent to Cafe and Cookshop department.

Help with shopping

Just ask any of our staff if you need assistance.

Telephone shopping

Typetalk/Text Direct is available. Please ring John Lewis Tamworth on 01827 300580.

We always welcome your comments, so please do let us know if you've any questions or suggestions. For help or more information, please ask any member of staff, or contact:

John Lewis Tamworth

Ventura Park,

Bitterscote Drive,

Bonehill,

Tamworth,

Staffordshire,

B78 3HD

jl_Tamworth@johnlewis.co.uk

www.johnlewis.com/tamworth

Large print or audio tape

Please ask our staff if you need literature in alternative formats and we will do our best to provide it.

Getting your purchases home

Spend over £50 and delivery is free

Standard delivery is free to the UK mainland and Northern Ireland for all orders of £50 or over. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove and take away packaging too.

Customer collections

Leave your John Lewis purchases with us, then pick them up when you're ready to go. Simply drop them off at any till, either in bulk or as you shop, and we'll ensure they're ready for you to pick up at our Customer collection point when it suits you. This is accessed from the car park at the far left of the main entrance.

Order enquiries

Please call John Lewis Tamworth on 01827 300580 if you'd like to know how your order is progressing. You may need to ask for the relevant department.

Postal service

We can also post your shopping, if you prefer, to be with you in about five working days.

Shopping online

To shop when it suits you, 24 hours a day, with expert buying guides and delivery direct to your door, go to johnlewis.com

Click & collect

Can't wait for delivery? Why not try our Click & collect service? Simply place and pay for your order online by 7pm today, and we'll deliver it to your chosen shop for you to collect from Customer collections after 2pm tomorrow. This service is available from all John Lewis shops.

Your receipt

A copy of your receipt will always be included in your delivery. If you prefer us to post it to you separately, just ask.