Car parking
The John Lewis car park provides 76 parking spaces, the nearby Howard Centre, provides 720 parking spaces, there are 760 spaces in the Bridge Road multi-storey car park.

Partnership card
At John Lewis we offer our own credit card, issued by John Lewis Financial Services Limited. To find out more about the benefits, please just ask a member of staff or visit our website on www.partnershipcard.co.uk/JL Terms and Conditions apply.

John Lewis Insurance
We provide a range of insurance products that are designed to be with you when it matters most. For cover for your home, your car, your pet or even your holiday, you can be reassured we'll always be there for you. To see our full range of insurance products visit www.johnlewis.com/insurance

Toilets
Near The Place to Eat on the First floor.

Catering
The Place to Eat on the First floor can seat 236 and serves freshly-prepared hot and cold meals, including vegetarian dishes, a children's menu, home-made cakes and pastries. We also have a patio area for alfresco dining.

Facilities for disabled customers
Shopping in our department stores should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of other services to help our disabled customers enjoy their shop. To find out what's available in John Lewis Welwyn please ask a member of staff or go online to, www.johnlewis.com/welwyn. You can also call us on 01707 323456, or Textphone 18001 + 01707 323456 (via Typetalk).

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

Monday	9.00–8.00
Tuesday	9.00–8.00
Wednesday	9.00–8.00
Thursday	9.00–8.00
Friday	9.00–8.00
Saturday	9.00–6.00
Sunday	10.30–5.00
(Sunday browsing)	10.30–11.00

John Lewis
Bridge Road
Welwyn Garden City AL8 6TP
Telephone 01707 323456
Fax 01707 384700
jl_welwyn@johnlewis.co.uk
johnlewis.com

John Lewis department stores SD53337 / 05.12

John Lewis
in store | online | mobile

John Lewis

Shopping at John Lewis Welwyn

Welcome to John Lewis Welwyn

We are part of the John Lewis Partnership and, like all John Lewis department stores, we have three guiding principles:

- To offer the widest possible choice under one roof
- To combine high quality with keen pricing
- To provide a high standard of service, with expert, helpful staff and a whole range of additional benefits and facilities.

About the John Lewis Partnership
There are John Lewis department stores throughout the UK from Aberdeen to Southampton – our first opened in Oxford Street in 1864. In 1929, the company became a profit-sharing democracy; every permanent member of staff is a Partner, benefiting from the success of the business. The Partnership also includes Waitrose food shops.

The widest possible choice
With around 80 types of television, hundreds of large electrical appliances and thousands of different furnishing fabrics – altogether we stock over 350,000 lines. From gloves to garden furniture, cots to computers, pots and pans to curtain poles, there's always a wide range to choose from, to suit most pockets.

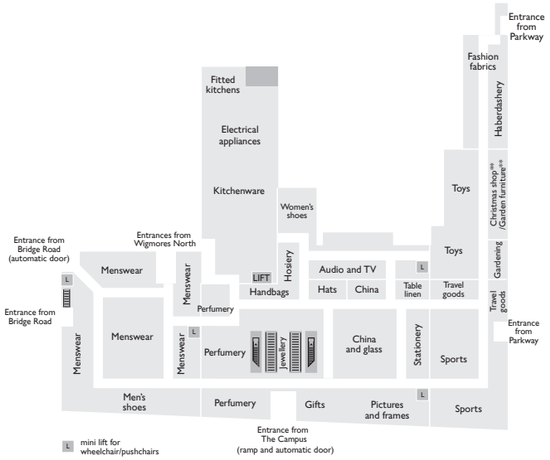
Guarantees
John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all computers and tablets, DVD Players, cameras and audio include a 2-year guarantee. Our John Lewis large kitchen appliances are guaranteed for 3 years, while all other large appliances are covered for 2 years.

Customer collections
Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. This can be found on the Ground floor, accessible from the goods yard opposite the customer car park. We offer a carry-to-car service.

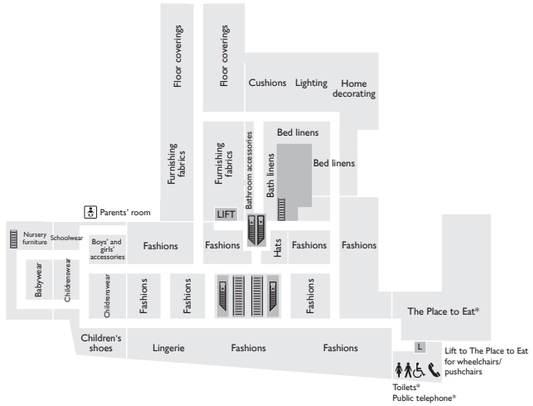
Standard delivery
When you spend over £50 we'll deliver for free. Spend less and standard delivery costs just £3. We'll deliver to the room of your choice, and remove any unwanted packaging for us to recycle responsibly.

Welwyn Shop guide_16_05_12.indd 1-4 18/5/12 09:49:15

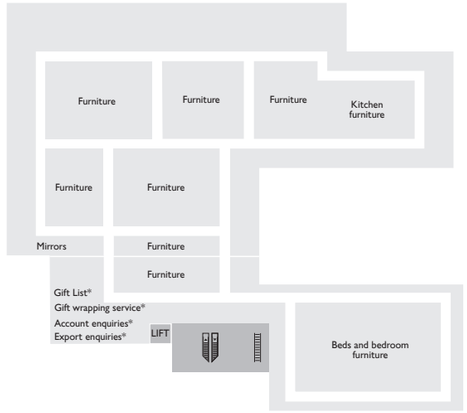
GROUND FLOOR



FIRST FLOOR



SECOND FLOOR



Ground floor **G**
First floor **1**
Second floor **2**
Customer services *
Seasonal **

Account enquiries* **2**
Audio **G**

Babywear **1**
Bathroom accessories **1**
Beds and bedroom furniture **2**
Blinds **1**
Boyswear **1**

Cameras **G**
Children's shoes **1**
China and glass **G**
Christmas shop** **G**
Clocks **G**
Computers and telephones **G**

Electrical appliances **G**
Export and VAT* **2**

Fashion accessories **G**
Fashion fabrics **G**
Fashions **1**
Fitted kitchens **G**
Floor coverings **1**

Furnishing fabrics **1**
Furniture **2**

Garden furniture** **G**
Gardening **G**
Gift List **2**
Gifts **G**
Gift wrapping **2**
Girlswear **1**

Haberdashery **G**
Handbags **G**
Hats, women's **1**
Home decorating **1**
Hosiery **G**

Jewellery **G**

Kitchenware **G**

Lighting **1**
Linens **G**
Lingerie **1**

Menswear **G**
Men's shoes **G**
Mirrors **2**

Needlework **G**
Nursery furniture and prams **1**

Parents' room* **1**
Perfumery **G**
Public telephone* **1**

Restaurant*
(The Place to Eat) **1**

Schoolwear, **1**
Silverware **G**
Sports **G**
Stationery **G**
Sunglasses **G**

Televisions **G**
Toilets* **1**
Toys **G**
Travel goods **G**

Women's shoes **G**