

Too much to carry?

Leave your John Lewis purchases with us, then pick them up when you're ready to go. Simply drop them off at any till, either in bulk or as you shop, and we'll ensure they're ready for you to pick up at our Customer collections point when it suits you. This is accessible on the Ground floor next to Nursery. We offer a carry-to-car service.

John Lewis Financial Services

At John Lewis we offer our own credit card, as well as a range of competitive insurance services, from holiday to home, designed for your peace of mind. You can find out more about our insurance services at johnlewis.com/insurance. If you're interested in the John Lewis credit card, simply ask one of our Partners, or go to partnershipcard.co.uk

Car parking

The shared car park provides over 1340 free parking spaces.

Toilets

The toilets are adjacent to Small electricals on the First floor next to The Place to Eat. The Parents' room can also be found in the same location.

Catering

The Place to Eat on the First floor can seat 128 and serves freshly-prepared hot and cold meals, including vegetarian dishes, a children's menu, cakes and pastries. Cocoa Bar-Café from Hotel Chocolat on the Ground floor offers delicious chocolate-inspired savoury and sweet dishes, cakes and drinks.

Facilities for disabled customers

We believe shopping in John Lewis should be easy and convenient for all customers. Every shop has accessible toilets and lifts, as well as a range of other services especially for disabled customers. To find out what's available in John Lewis York please ask a member of staff or go online to www.johnlewis.com/york. You can also call us on 0844 693 1767, or Textphone 18001 + 0844 693 1742 via Typetalk).

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

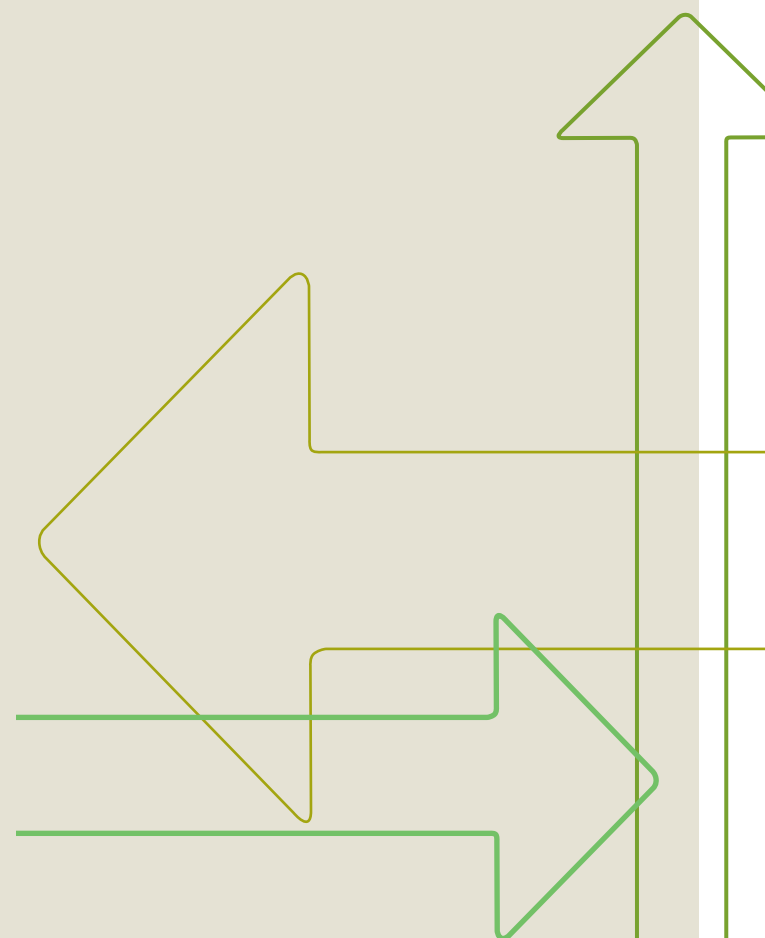
Monday	9.00–8.00
Tuesday	9.00–8.00
Wednesday	9.00–8.00
Thursday	9.00–8.00
Friday	9.00–8.00
Saturday	9.00–7.00
Sunday	11.00–5.00
(Sunday browsing)	10.30–11.00

John Lewis
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York
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Telephone 08444 693 1767
Fax 01904 557999
jl_york@johnlewis.co.uk
johnlewis.com/york

John Lewis department stores SD53345 / 02.14

Shopping at John Lewis York



Welcome to John Lewis York

Here you'll find two storeys, generously stocked with a well-chosen selection of the highest quality products and a wide range of expert services throughout the shop.

The John Lewis Partnership

John Lewis is a partnership. Every member of permanent staff in both our John Lewis and Waitrose stores is a Partner in the company, so we're motivated to offer you the best service every time you visit. After all, it's our business.

The John Lewis commitment to you

At the heart of our business is our lifelong commitment to be Never Knowingly Undersold, on quality, price and service. While our prices are always competitive, our commitment to value goes further than that. We believe in responsibly sourcing the very best quality products and offering them at the fairest possible prices, with the highest standards of impartial advice.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. Our John Lewis home appliances are guaranteed for 3 years, while all other electrical appliances, large or small, are covered for 2 years.

Shop at your convenience

There's even more choice online, where you can shop from home, on the move (with your mobile device) and even in store at our many online shopping points. We'll deliver direct to you, or you can Click & collect for free. Simply order online by 7pm and pick up from your preferred John Lewis shop or a selected Waitrose after 2pm the following day.

Spend over £50 and delivery is free

Standard delivery is free to the UK mainland and Northern Ireland for all orders of £50 or over. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove and take away packaging too.

Ground floor **G**
First floor **1**
Seasonal *****

- Audio **1**
- Bathroom accessories **1**
- Beds and bedroom furniture **1**
- Beauty **G**
- Blinds and poles **1**
- Cameras **1**
- Candles and home fragrances **G**
- Children's fashion and shoes **G**
- China and glass **1**
- Christmas shop ***1**
- Clocks **1**
- Clothescare **1**
- Computers **1**
- Curtains **1**
- Cushions **1**
- Cutlery **1**
- Electrical appliances, large **1**
- Electrical appliances, small **1**
- Fashion accessories **G**
- Fitted bathrooms **1**
- Fitted bedrooms **1**
- Fitted kitchens **1**
- Floor coverings **1**
- Furniture **1**
- Gifts **G**
- Haberdashery and crafts **1**
- Handbags **G**
- Hoisery **G**
- Home furnishings **1**
- Home storage **1**
- Hotel Chocolat Café **G**
- Jewellery **G**
- Kitchenware **1**
- Lighting **1**
- Linens **1**
- Lingerie **G**
- Men's fashion and shoes **G**
- Nursery furniture and prams **G**

- Outdoor living ***1**
- Parents' room **♂ 1**
- Pictures and mirrors **1**
- The Place to Eat **1**
- Schoolwear **G**
- Silverware **1**
- Sports **G**
- Stationery **G**
- Technology **1**
- Telecoms **1**
- Televisions **1**
- Toilets **♂ ♀ 1**
- Toys and children's books **G**
- Travel goods **G**
- Watches **G**
- Women's fashion **G**
- Women's shoes **G**

Services

- Account enquiries **1**
- Customer collections **G**
- Customer services **1**
- Export and VAT **1**
- Gift List **1**
- Gift wrapping service **1**
- Lost property **1**
- Partnership card **1**
- Personalised stationery **1**
- Refunds desk **G**

Experts on Hand

- After-sales support **1**
- Home appliance installation **1**
- Disposal and recycling **1**
- Home design service **1**
- Lingerie fitting service **G**
- Nursery advice **G**
- Personal styling **G**
- Technical services **1**
- Technical support **1**

GROUND FLOOR



FIRST FLOOR



Bathrooms, accessories and fitted bathrooms