JOHN LEWIS COOKERS DELIVERY AND CONNECTION PROCEDURE

Disposal and installation is not available online for this product. Instead, call 0345 604 8835 to order over the phone and arrange these services.

John Lewis can provide a 'hook up' service to connect your new cooker to both the natural gas and/ or electrical supply (please note we will not undertake disconnection or connection to LPG). This connection service is provided on the understanding that existing fuel supplies have been prepared to a required standard and fall within the parameters laid out in following information.

Once your order has been processed logistics will get in touch with you to arrange a home delivery booking. When a date is agreed they will also give you a follow up call the day before delivery to update you with a 4hr window. You can also choose to have a call one hour prior to delivery on the actual day, should you wish.

To ensure everything runs smoothly, when making the booking our logistics team will carry out a home delivery questionnaire to ascertain all information relating to both access at your property & the electrical / gas supply. You will be contacted separately by Smeg Service to arrange connection, please note this service will usually take place on the next working day following your delivery.

DISCONNECTION: Please note our team can only disconnect gas from a standard bayonet fitting. Please ensure any cooker for removal is cooled down prior to team arriving.

GAS CONNECTION: Your cooker will be supplied with a one metre long mark 2 BS Bayonet Hose with a 1/2" BSP male fitting. When the engineer attends they will use this to connect your cooker to the gas supply.

ELECTRICAL CONNECTION: Please visit **www.johnlewis.com** for information on the electrical loading requirement for your appliance. Your cooker will be supplied with the appropriate cable to connect to the electrical supply.

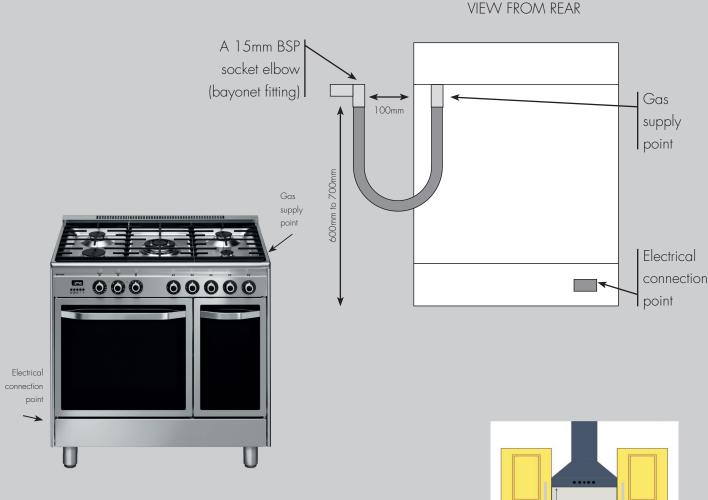
IMPORTANT

Please note this is a delivery, disposal and connection service only. The engineer will only connect the gas and electric supply. All pipe and cable supply work must be in place prior to connection, any remedial work required will not be undertaken and the engineer will not be able to complete connection. You may be charged for any return visit the engineer is required to make. Please ensure you refer to the attached connection guide specific to your model.

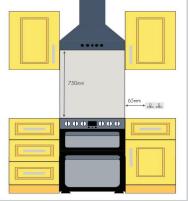


JOHN LEWIS RANGE COOKER MODELS JLRC922 / JLRC921/JLRC917/JLRC918

The gas Bayonet fitting must terminate to the left-hand side of the cooker when viewed from the rear and must be within 100mm from the edge of left-hand side, it must not be directly behind the appliance. The bayonet fitting must be no higher than 700mm and no lower than 600mm from the floor. The appliance must be secured to the wall using the brackets or chain provided.



THE HOT ZONE is the area directly above your cooker or hob. Before installation please ensure that this area is free from flammable items including wood, wallpaper, plug sockets, wiring or an overhanging boiler. Unfortunately, if we arrive and the hot zone isn't clear, we may not be able to complete your installation.



John Lewis