The Promoter (John Lewis Partnership) is set out at the end of these Terms and Conditions.

I WHO CAN ENTER

- 1.1 This competition is open to My John Lewis members upon reserving a free ticket to the My John Lewis X Charlotte Tilbury: A Make-up Masterclass To Break World Records you can opt into the giveaway
- 1.2 By submitting a competition entry, you are agreeing to be bound by these terms and conditions. The instructions provided at the point of entry form part of the terms and conditions of this competition. In the event of a conflict, these terms and conditions take precedence.
- 1.3 No purchase necessary.

2 DEADLINE FOR ENTRIES

2.1 Entry must be received between 03.12.2020 and 23:59 on 09.12.2020 (the "Closing Date"). Entries received after the Closing Date will not be accepted.

3 HOW TO ENTER

- 3.1 To enter, simply go to experiences.johnlewis.com/events/my-john-lewis-x-charlotte-tilbury-our-biggest-ever-makeu p-masterclass reserve a free ticket to the event. Click 'Yes' on opting into the competition
- 3.2 There is a limit of one entry per ticket and person. Multiple ticket purchases under the same name will not be entered into the draw.
- 3.3 No responsibility will be accepted for entries that are lost, delayed, mislaid or damaged in transit, regardless of the cause, including, for example, as a result of any equipment failure, technical malfunction, systems, network, server, computer hardware or software failure of any kind.
- 3.4 Those entries not in accordance with the rules will be void and will entitle the Promoter to exclude the entry from the competition; any entry containing false, incomplete or misleading information will be void and will entitle the Promoter to exclude the entry from the competition.

4 THE PRIZE

4.1 There are three prizes to be won, each prize compromises one 10 minute one-to-one appointment with Charlotte Tilbury on Thursday 10 December after the event, and one of Charlotte Tilbury's Iconic looks makeup kits.

- 4.2 Any expenses in the general use of and enjoyment of the prize, that the winners or their guests incur are the sole responsibility of the winners or their guests.
- 4.3. Prizes are subject to availability. They are non-transferable, non-refundable and, unless stated, there are no cash alternatives. In the event that the prize is out of stock or if circumstances beyond the Promoter's control make it necessary to do so, the Promoter reserves the right to substitute another item, in its sole discretion, of equal or higher value.

5 WINNER SELECTION

- 5.1 All valid and, if applicable, correct entries received by the Closing Date will be entered into a prize draw, and the winners will be picked at random.
- 5.2 The winner's details (name and county) will be available for one month after the Closing Date by sending a request to the Promoter at 171 Victoria Street, SW1E 5NN, enclosing a stamped self-addressed envelope.

6 WINNER NOTIFICATION

- 6.1 Winners will be notified by phone displayed as originating from 'no caller ID' on Thursday 10 December. The 3 winners will be called once before forfeiting the prize before moving to the back up winners. No voicemail will be left
- 6.2 Winner to provide delivery address and consent to being shared with Charlotte Tilbury for prize bundle to be sent
- 6.3 Winner to provide answers to pre-consultation questions when notified of their prize, and will be asked to share a photograph of themselves prior to the appointment to inform the consultation.
- 6.4 The winner will also be announced during the event on 10 December