



Delivery exceptions

Jo Malone London orders are delivered to you directly from the supplier within 7 working days of purchase, beautifully packaged in their signature box and tied with a grosgrain ribbon.

Because delivery is direct, we're sorry that we can't offer Click & collect, or our usual premium services such as next and named day. As 7-day delivery isn't possible to a number of postcodes (listed below), we've had to exclude these from delivery, and we're sorry for any disappointment caused.

BT1-94

All

GY

HS1-9

IM1-9, 99

IV41-49, 51-56

All JE

KA27-28

KW16-17

PA20, 41-49, 60-66, 68-78

PH42-44

PO4, 30-41

TD15, 21-25

ZE1-3