# **Deliveries**

Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove any unwanted packaging and recycle responsibly.

# John Lewis Financial Services

At John Lewis we offer our own credit card, as well as a range of competitive insurance services, from holiday to home, designed for your peace of mind. You can find out more about our insurance services at johnlewis.com/insurance. If you're interested in the John Lewis credit card, simply ask one of our Partners, or go to partnershipcard.co.uk. Visit our Bureau de change, located in the basement, to buy foreign currency and traveller's cheques.

## John Lewis Insurance

We provide a range of insurance products that are designed to be with you when it matters most. For cover for your home, your car, your pet or even your holiday, you can be reassured we'll always be there for you. To see our full range of insurance products visit johnlewis.com/insurance

### **Toilets**

Near Linens on the second floor and Beds on the third floor. Toilets for disabled customers are located next to Luggage on the first floor, Linens on the second floor and also next to Bedroom furniture on the third floor.

### Cafés and Restaurants

The Brasserie on the third floor serves freshly-prepared hot and cold meals, including vegetarian dishes, a children's menu, home-made cakes and pastries. The Espresso Bar on the third floor serves hot drinks, sandwiches, soups and cakes.

#### Facilities for disabled customers

Shopping in our department stores should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of other services to help our disabled customers enjoy their shop. To find out what's available in John Lewis Cambridge please ask a member of staff or go online to, johnlewis.com/cambridge. You can also call us on 01223 361 292, or Textphone 18001 + 01223 361 292 (via Typetalk).

# John Lewis

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

# Shopping hours

Monday	9.00-6.00
Tuesday	9.00-6.00
Wednesday	9.00-8.00
Thursday	9.00-6.00
Friday	9.00-6.00
Saturday	9.00-6.00
Sunday	11.00-5.00
(Sunday browsing)	10.30-11.00

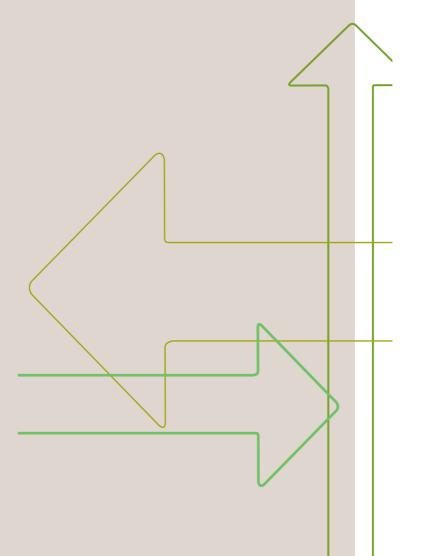
John Lewis 10 Downing Street Cambridge CB2 3DS Telephone 01223 361 292 Fax 01223 222 800 jl\_cambridge@johnlewis.co.uk johnlewis.com/cambridge

John Lewis department stores SD53320 / 02.17





Shopping at John Lewis Cambridge



# Welcome to John Lewis Cambridge

We are part of the John Lewis Partnership and, like all John Lewis department stores, we have three guiding principles:

- To offer the widest possible choice under one roof
- To combine high quality with keen pricing
- To provide a high standard of service, with expert, helpful staff and a whole range of additional benefits and facilities.

# About the John Lewis Partnership

There are John Lewis department stores throughout the UK from Aberdeen to Southampton – our first opened in Oxford Street in 1864. In 1929, the company became a profit-sharing democracy; every permanent member of staff is a Partner, benefiting from the success of the business. The Partnership also includes Waitrose food shops.

# The widest possible choice

With around 80 types of television, hundreds of large electrical appliances and thousands of different furnishing fabrics – altogether we stock over 350,000 lines. From gloves to garden furniture, cots to computers, pots and pans to curtain poles, there's always a wide range to choose from, to suit most pockets.

#### Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. All our other electrical appliances, large or small, are covered for two years.

# Car parking

The Grand Arcade car park provides 950 parking spaces. It is situated just next to John Lewis in Corn Exchange Street.

### Customer collections

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. This is accessible via Men's fashion in the basement.

### Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

Cambridge Shop guide Feb 17.indd 1-4

Basement B
Ground floor G
First floor 1
Second floor 2
Third floor 3
\*Customer services
\*\*Seasonal

Audio 2

Babywear **B** 

Bathroom accessories 2

Beauty **G** 

Beds and bedroom furniture 3
Bureau de change\* B

Carpets, rugs and flooring 2

Children's fashion **B**Children's shoes **B**China and glass **G** 

Christmas shop\*\* 2

Clocks 2 Clothescare **G** 

Computers and telephones 2
Customer collections\* B

Customer services\* **B** 

Electrical appliances  ${\bf G}$ 

Fashion accessories 1
Fashion advice\* 1
Fashion fabrics 1

Fitted kitchens **3**Furnishing fabrics **2** 

Garden furniture\*\* 2

Gift List\* **B** 

Furniture 3

Gifts and gift food **G**Gift wrapping service\* **B** 

Haberdashery and crafts 1

Handbags 1 Hats, women's 1

Home Design service\* 2

Hosiery 1

Jewellery and watches 1

Kitchenware **G**Kitchen planning service **3** 

Lighting 2

Linens and towels 2

Lingerie 1

Lingerie fitting advice\* 1

Luggage 1

Men's fashion **B** Men's shoes **B** 

Nursery furniture **B** Nursery advice\* **B** 

Parents' room\* • 3
Partnership card B
Pictures and mirrors 2

Restaurant\*
Brasserie 3
Espresso Bar 3

Schoolwear B
Silverware G
Sports B

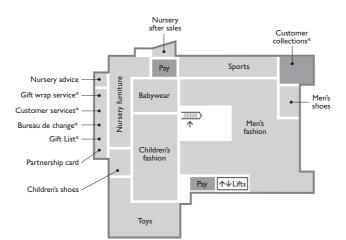
Stationery **G**Televisions **2** 

Toilets † † 2 & 3 & 1,2 & 3

Toys **B** 

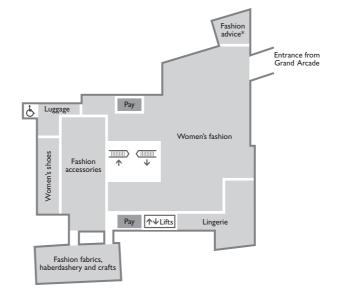
Women's fashion 1
Women's shoes 1

BASEMENT

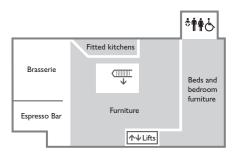




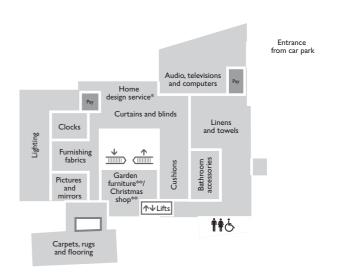
FIRST FLOOR



THIRD FLOOR



SECOND FLOOR



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