

Services

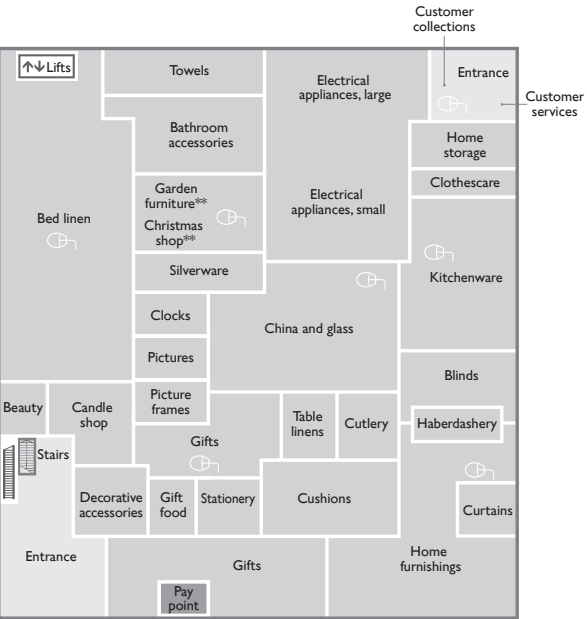
- Customer services
- Customer collections G
- Gift List\* G
- Partnership card G
- Tax free shopping G
- Parent's room 1
- Toilets 1
- Restaurants
- Café 1
- Home design and interiors
- Window furnishings:
- Bespoke shutters
- Blinds
- Ready-made
- 7-day and bespoke services
- Curtains
- Ready-made
- 7-day and bespoke services
- Upholstery and furniture:
- Bespoke re-upholstered
- Customised sofas and chairs
- Customised dining chairs and tables

- Technical support and Installations
- After-sales support
- Disposal and recycling
- Extended warranties
- Home appliance installation
- Technical support

\*Guest only. Please visit your nearest John Lewis department store or [johnlewis.com/giftlist](http://johnlewis.com/giftlist) to register a new list.

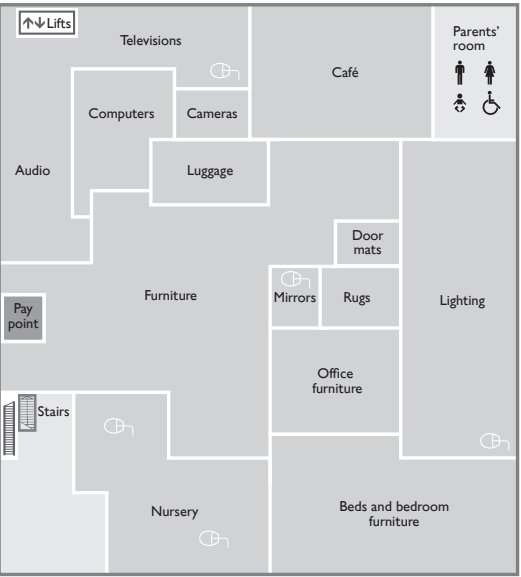
Store plan

GROUND FLOOR



- Audio 1
- Bathroom accessories G
- Beauty G
- Bed linen G
- Beds and bedroom furniture 1
- Blinds G
- Cameras 1
- China and glass G
- Christmas shop\*\* G
- Cleaning and clothescare G
- Clocks G
- Computers 1
- Cushions G
- Curtains G
- Cutlery G
- Decorative accessories G
- Door mats 1
- Electrical appliances G

FIRST FLOOR



- Furniture 1
- Garden furniture\*\* G
- Gifts G
- Gift food G
- Home furnishings G
- Home storage G
- Kitchenware G
- Lighting 1
- Mirrors 1
- Picture frames G
- Rugs 1
- Silverware G
- Stationery G
- Table linen G
- Televisions 1
- Towels G

Online shopping point  
\*\*Seasonal

Shopping at John Lewis at home Chichester

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at [johnlewis.com](http://johnlewis.com)

- Shopping hours
- Monday – Friday 9.00 – 8.00
- Saturday 9.00 – 7.00
- Sunday 11.00 – 5.00
- (Sunday browsing) 10.30–11.00

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Portfield Way  
Chichester  
West Sussex  
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[johnlewis.com/chichester](http://johnlewis.com/chichester)

John Lewis department stores SD53361 / 02.17

John Lewis  
in store | online | mobile

Welcome to John Lewis Chichester

John Lewis at home is a smaller format shop which complements our department stores. Inside John Lewis at home Chichester, you'll find our home assortment (except floor coverings and fitted kitchens) along with electrical, home technology, travel and some of our nursery and beauty assortment. Every product has been chosen to offer you the highest quality, in addition to a range of services designed to make shopping with us even easier.

The John Lewis Partnership

John Lewis is a partnership. Every member of permanent staff in both our John Lewis and Waitrose shops is a Partner in the company, so we're motivated to offer you the best service every time you visit. After all, it's our business.

The John Lewis commitment to you

At the heart of our business is our lifelong commitment to be Never Knowingly Undersold, on quality, price and service. While our prices are always competitive, our commitment to value goes further than that. We believe in responsibly sourcing the very best quality products and offering them at the fairest possible prices with the highest standards of service.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. All our other electrical appliances, large or small, are covered for two years.

Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

Deliveries

Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove any unwanted packaging and recycle responsibly.

Customer collections

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. This is adjacent to Large electrical on the ground floor.

John Lewis Financial Services

At John Lewis, we offer our own credit card, as well as a range of competitive insurance services, from holiday to home, designed for your peace of mind. You can find out more about our insurance services at [johnlewis.com/insurance](http://johnlewis.com/insurance). If you're interested in the John Lewis credit card, simply ask one of our Partners, or go to [partnershipcard.co.uk](http://partnershipcard.co.uk)

Car parking

The car park has 144 spaces of which six are reserved for disabled parking and five are parent and child, adjacent to the side of the shop. John Lewis customers can also use other dedicated areas of the retail park.

Toilets

Toilets are located on the first floor adjacent to the Lighting department and Café.

Catering

With seating for 84, our self-service Café is located on the first floor. There you can relax over a cappuccino, herbal tea or fresh orange juice, or enjoy a light snack.

Facilities for disabled customers

We believe shopping in John Lewis should be easy and convenient for all customers. Every shop has accessible toilets and lifts, as well as a range of other services especially for disabled customers. To find out what's available in John Lewis at home Chichester please ask one of our Partners or go to [johnlewis.com/chichester](http://johnlewis.com/chichester). You can also call us or Textphone 01243 813 030 (via Typetalk).