AUTISM-FRIENDLY SHOE-FITTING SERVICE

Find out more about what you can expect before your shoe-fitting appointment with us.



Arrive in comfortable time before your appointment



Pollow the signs to the Children's Shoes department



Meet one of our Partners who will help with your shoe-fitting



Our Partner will explain how the measuring gauge works



5 You can then place each foot on the gauge. If you'd like some help, our Partner or your guardian can help



They'll then adjust the gauge to take your measurements



7 Once you've chosen a selection of shoes, our Partner will go to the store room and bring you some shoes to try



If you need some help trying on your shoes, you can ask our Partner or your guardian



You can then stand up and our Partner or your guardian will gently press the front of your shoe to check the fit on each foot



They'll also check that the fit is comfortable at your heel



You can then go for a short walk to check that your shoes fit comfortably



Once you're happy with your shoes, you can take them off. If you need help with this, our Partner or your guardian can help



Our Partner will then show you where the nearest till point is located



You may need to wait in a queue for a few minutes while other customers pay



Another Partner will then scan the barcode on the box and take your payment



Our Partner will then put your new shoes in a bag and thank you for shopping with us

We hope you're very happy with your new shoes and hope to see you again soon

