# John Lewis

## Looking for assembled furniture?

A number of our John Lewis ranges include a professional assembly service with delivery, so you can enjoy all the benefits and flexibility of modular furniture without having to assemble it yourself.

If you're interested in John Lewis assembled furniture, you'll first need to measure your bedroom. A Partner in your local shop can talk you through the available ranges and help you place your order. Alternatively you can browse and order online. Simply select 'assembled on arrival' as the furniture assembly type to see which ranges include this service.

When you order online or in store, we'll take the full payment. Our supplier will contact you directly to arrange a date for the furniture to be delivered and assembled in your home by a qualified installer.

For your peace of mind, all John Lewis assembled furniture comes with a 10-year guarantee included.

To explore the full range of John Lewis assembled bedroom furniture available speak to one of our Partners at your local shop or visit johnlewis.com/bedroom For more information about our services please visit johnlewis.com/services

If you'd like to read this literature in an alternative format please ask one of our Partners.

You can find lots more online at johnlewis.com

# Dreaming of a new bedroom?

Let our full planning and installation service take care of everything.

Featured on the front cover: Joel Bartholomew, Selling Partner, Furniture

John Lewis department stores SD841-98 / 03.16



John Lewis

Experts on Hand

Your bedroom is your personal haven. At the end of every day you need a relaxing environment that's inviting and comfortable. You also need a well-planned room that makes the best use of your available space. A fitted bedroom is the perfect solution.

We offer a wide range of bedroom styles, from classic to contemporary, including our own ranges, plus high quality choices from Lawrence Walsh. Both Lawrence Walsh and John Lewis bedrooms come with a complete planning and installation service, for expert help and advice every step of the way.

We're dedicated to helping you create the bedroom of your dreams, and we'll make it to exceptionally high standards, and with the minimum of fuss. And for your peace of mind, all of our fitted bedrooms come with a 10-year guarantee included at no extra cost.

#### How do you choose your perfect bedroom?

It's worth taking the time to explore the options and find a style you love. You can browse much of our collection online, or visit your local John Lewis and talk to one of our Partners for information about our full range. They'll also give you the latest brochures and price lists to take away where available.

If you like what you see, simply let us know which of the three brands you're interested in, and we'll get things moving. The following pages will show you how it all works for the different brands we sell.

#### Want a John Lewis Fitted Bedroom?

First you'll need to visit your local John Lewis or call 0800 021 4361 to book an appointment for one of our designers to visit your home and help you plan your bedroom. They'll bring samples for you to choose from, and can discuss your storage needs, before measuring your room, designing a floor plan and giving you an estimate.

If you decide to go ahead, we'll send a surveyor to your home to double check the measurements and design, then you'll need to call or visit your local John Lewis to pay a 20% non-refundable deposit. Following this visit we'll contact you to confirm an installation date, which is typically 6 or 8 weeks after you've placed your order. The balance will be payable 15 working days before your installation.

On the day of your installation, our experts usually arrive with the furniture, although in some cases it may arrive a day or two earlier – we'll let you know if that's the case. Installing your fitted bedroom will take a day or two, and we'll remove any packaging and waste, and leave your room clean and tidy. When we're finished, we'll also provide you with a customer care line that you can call if there are any issues. And for your peace of mind, your bedroom comes with a 10-year guarantee included.

#### To explore the full range of John Lewis Fitted Bedrooms, please visit your local shop and talk to one of our Partners, or visit johnlewis.com/fittedbedrooms

### Interested in a Lawrence Walsh Bedroom?

You'll need to visit your local John Lewis and we'll get in touch with Lawrence Walsh, who will contact you directly, and arrange for one of their designers to visit your home and help you plan your bedroom. They'll discuss your needs and talk you through the available options, before measuring your room, and producing a floor plan and price estimate.

If you decide to go ahead, you'll need to call or visit your local John Lewis to pay a 20% non refundable deposit. Following this visit Lawrence Walsh will contact you to confirm an installation date, which is typically 6 to 8 weeks later. The balance will be payable 15 working days before your installation.

On the day of your installation, the Lawrence Walsh installer will arrive with the furniture. Installing your fitted bedroom will typically take one or two days, and they will remove any packaging and waste, leaving your room clean and tidy. For your peace of mind, your bedroom comes with a 10-year guarantee included.

To explore the full range of Lawrence Walsh bedrooms available through John Lewis, please visit your local shop and talk to one of our Partners, or visit johnlewis.com/walshbedrooms