Deliveries

Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove any unwanted packaging and recycle responsibly.

John Lewis Financial Services

At John Lewis we offer our own credit card, as well as a range of competitive insurance services, from holiday to home, designed for your peace of mind. You can find out more about our insurance services at johnlewis.com/insurance. If you're interested in the John Lewis credit card, simply ask one of our Partners, or go to partnershipcard.co.uk. Visit our Bureau de change, located on the third floor, to buy foreign currency and traveller's cheques.

John Lewis Insurance

We provide a range of insurance products that are designed to be with you when it matters most. For cover for your home, your car, your pet or even your holiday, you can be reassured we'll always be there for you. To see our full range of insurance products visit johnlewis.com/insurance

Toilets

Near The Place to Eat and Haberdashery on the first floor, and Audio and TV on the second floor.

Cafés and Restaurants

The Place to Eat on the first floor can seat 250 and serves freshly prepared hot and cold meals, including vegetarian dishes, a children's menu, home-made cakes and pastries. The Café by Benugo on the second floor serves a daily range of specials, from salads and oven-baked dishes to tempting toasted or grilled sandwiches, a wide selection of cakes and scones and award-winning coffee.

Facilities for disabled customers

Shopping with us should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of services to help our disabled customers enjoy their shop. To find out what's available, please ask a Partner or visit johnlewis.com/glasgow. You can also call us on 0141 353 6677, or Textphone 18001 + 0141 353 6677 (via Typetalk).

John Lewis

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping at John Lewis Glasgow

Shopping hours

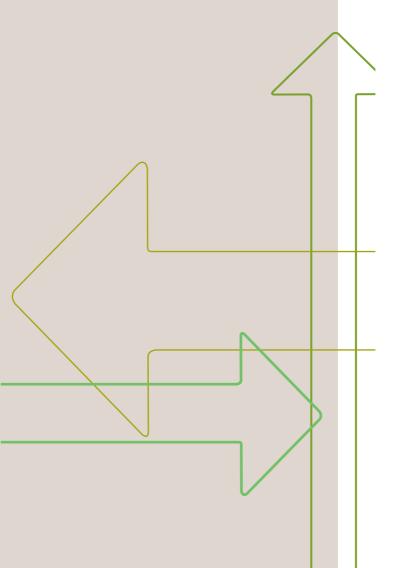
Monday	9.30-7.00
Tuesday	9.30-7.00
Wednesday	9.30-7.00
Thursday	9.30-8.00
Friday	9.30-7.00
Saturday	9.00-7.00
Sunday	10.00-6.0

John Lewis Buchanan Galleries Glasgow G1 2GF Telephone 0141 353 6677 Fax 0141 353 7299 jl_glasgow@johnlewis.co.uk johnlewis.com

John Lewis department stores SD53340 / 02.17







Welcome to John Lewis Glasgow

We are part of the John Lewis Partnership and, like all John Lewis department stores, we have three guiding principles:

- To offer the widest possible choice under one roof
- To combine high quality with keen pricing
- To provide a high standard of service, with expert, helpful staff and a whole range of additional benefits and facilities.

About the John Lewis Partnership

There are John Lewis department stores throughout the UK from Glasgow to Southampton – our first opened in Oxford Street in 1864. In 1929, the company became a profit-sharing democracy; every permanent member of staff is a Partner, benefiting from the success of the business. The Partnership also includes Waitrose food shops.

The widest possible choice

With around 80 types of television, hundreds of large electrical appliances and thousands of different furnishing fabrics – altogether we stock over 350,000 lines. From gloves to garden furniture, cots to computers, pots and pans to curtain poles, there's always a wide range to choose from, to suit most pockets.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. All our other electrical appliances, large or small, are covered for two years.

Customer collections

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. Customer collections is accessible via the Ground floor next to Menswear.

Car parking

The Buchanan multi-storey car park nearby, provides 2,000 parking spaces.

Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

Glasgow Shop guide Feb 17, indd 1-4

Basement B
Ground floor G
First floor 1
Second floor 2
Third floor 3
*Customer services
**Seasonal

Audio 2

Babywear 1
Bathroom accessories 2

Beds and bedroom furniture 2
Blinds 2
Books G

Books G

Boyswear 1

Bureau de change 3

Lost property* G

Menswear G

Men's shoes G

Cameras 2 Mirrors and pictures 2
Children's shoes 1
China and glass G Needlework 1
Nursery advice* 1

Christmas shop** B
Clarins Skin Spa* 1

Nursery advice* I
Nursery furniture and prams 1

Haberdashery 1

Hats, women's 1

Home decorating 2

Home Design service* 2

Handbags **G**

Hosiery **G**

Jewellery G

Lighting 2

Linens 2

Lingerie 1

Restaurant*

Schoolwear 1

The Place to Eat 1

Women's shoes 1

The Café by Benugo* 2

Kitchenware B

Leather goods G

Clocks 2 Parents' room* \$1 & 2

Clothescare B Partnership card* 3

Computers 2 Perfumery G

Curtains and cushions 2

Customer collections* G

Cutlery ${\bf G}$

Electrical appliances, large B
Electrical appliances, small B

Export and VAT* 3

Silverware G

Fashion accessories G

Fashion fabrics 1

Fashions 1

Sunglasses G

Fitted kitchens B

Schoolwear I

Silverware G

Sports B

Stationery G

Stationery G

Swimwear 1

Floor coverings 2
Furnishing fabrics 2
Furniture 2

Furniture 2

Table linens G
Telephones* G,1 & 2
Toilets* † † 1 & 2 & 1

Garden furniture** B

Gift List* 3

Gift wrap G

Gifts G

Girlswear 1

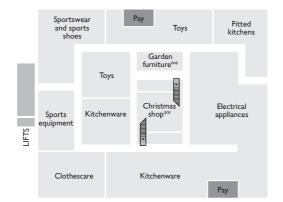
Televisions 2

Toys B

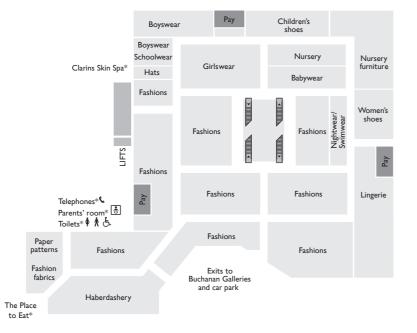
Travel goods G

Watches G

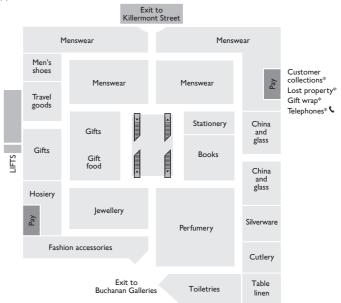
BASEMENT



FIRST FLOOR



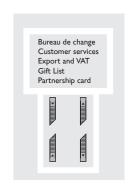
GROUND FLOOR



SECOND FLOOR



THIRD FLOOR



Glasgow Shop guide_Feb 17.indd 5-8

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