

## Customer collections

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. This is accessible on the ground floor next to Men's fashion. We offer a carry-to-car service.

## John Lewis Financial Services

At John Lewis we offer our own credit card, as well as a range of competitive insurance services, from holiday to home, designed for your peace of mind. You can find out more about our insurance services at [johnlewis.com/insurance](http://johnlewis.com/insurance). If you're interested in the John Lewis credit card, simply ask one of our Partners, or go to [partnershipcard.co.uk](http://partnershipcard.co.uk). Visit our Bureau de change, located on the first floor, to buy foreign currency and traveller's cheques.

## Car parking

The John Lewis car park provides over 920 free parking spaces.

## Toilets

Women's and disabled are located near Lighting on the ground floor and by the lifts next to The Place to Eat on the first floor. Men's are near Flooring on the ground floor and by the lifts next to The Place to Eat on the first floor where you also find the Parents' room.

## Cafés and Restaurants

The Place to Eat on the first floor can seat 280 and serves freshly prepared hot and cold meals, including vegetarian dishes, a children's menu, cakes and pastries.

## Facilities for disabled customers

Shopping with us should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of services to help our disabled customers enjoy their shop. To find out what's available, please ask a Partner or visit [johnlewis.com/highwycombe](http://johnlewis.com/highwycombe). You can also call us on 01494 462 666, or Textphone 18001 + 01494 462 666 via TYPETALK).

# John Lewis

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at [johnlewis.com](http://johnlewis.com)

## Shopping hours

Monday	10.00–8.00
Tuesday	10.00–8.00
Wednesday	10.00–8.00
Thursday	10.00–8.00
Friday	10.00–8.00
Saturday	9.00–7.00
Sunday	11.00–5.00
(Sunday browsing)	10.30–11.00

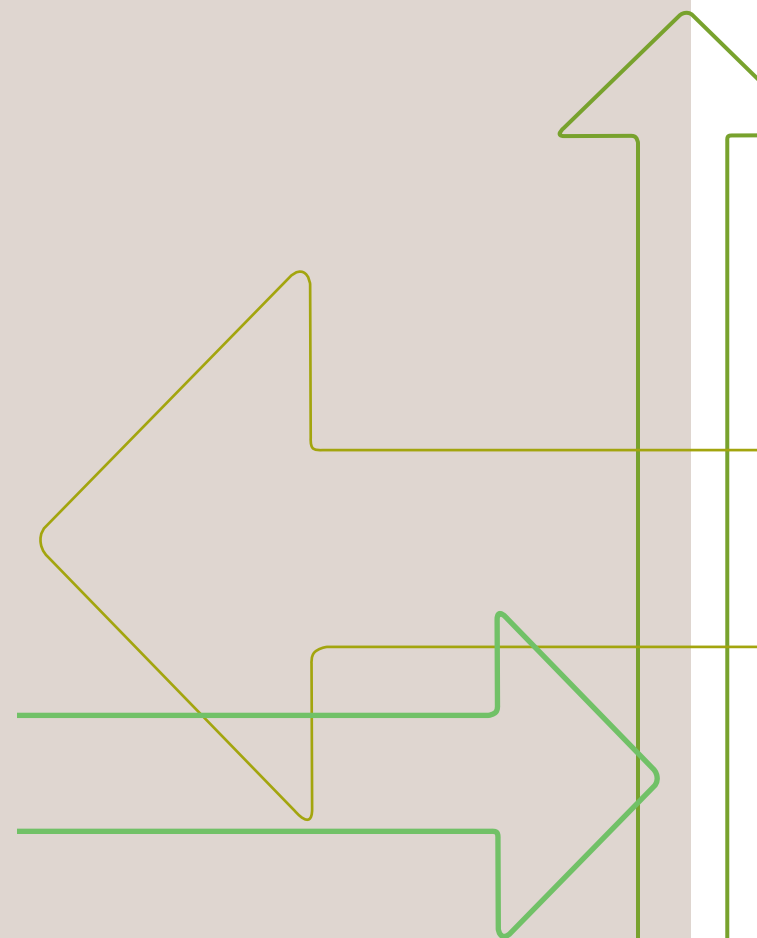
John Lewis  
Holmers Farm Way  
Cressex Centre  
High Wycombe HP12 4NW  
Telephone 01494 462 666  
Fax 01494 467 999  
[jl\\_high\\_wycombe@johnlewis.co.uk](mailto:jl_high_wycombe@johnlewis.co.uk)  
[johnlewis.com](http://johnlewis.com)

John Lewis department stores SD53345 / 02.17

## Shopping at John Lewis High Wycombe



**John Lewis**  
in store | online | mobile



# Welcome to John Lewis High Wycombe

Here you'll find two storeys, generously stocked with a well-chosen selection of the highest quality products and a wide range of expert services throughout the shop.

## The John Lewis Partnership

John Lewis is a partnership. Every member of permanent staff in both our John Lewis and Waitrose stores is a Partner in the company, so we're motivated to offer you the best service every time you visit. After all, it's our business.

## Never Knowingly Undersold

Fair pricing has always been at the heart of our business. Everything we sell is already competitively priced with quality and value in mind. And we have a dedicated team whose job it is to monitor our high street competitors' prices, every day, even during sales, even online, to make sure you never pay more than you should.

That's our price promise to you.

## Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. All our other electrical appliances, large or small, are covered for two years.

## Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

## Deliveries

Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove any unwanted packaging and recycle responsibly.

Ground floor **G**  
First floor **1**  
\*\*Seasonal

Audio **1**

Bathroom accessories **G**

Beds and bedroom furniture **1**

Beauty **G**

Blinds and poles **G**

Bureau de change **1**

Cameras **1**

Children's fashion and shoes **1**

China and glass **G**

Christmas shop\*\* **1**

Clocks **G**

Clothescare **G**

Computers **1**

Curtains **G**

Cushions **G**

Cutlery **G**

Electrical appliances, large **G**

Electrical appliances, small **G**

Fashion accessories **1**

Fitted bathrooms **G**

Fitted bedrooms **1**

Fitted kitchens **G**

Floor coverings **G**

Furniture **1**

Garden furniture\*\* **1**

Gifts and gift food **G**

Haberdashery and crafts **G**

Handbags **1**

Hoisery **1**

Home fragrances **G**

Home furnishings **G**

Home storage **G**

Jewellery **1**

Kitchenware **G**

Lighting **G**

Linens **G**

Lingerie **1**

Luggage **G**

Men's fashion and shoes **G**

Nursery furniture and prams **1**

Parents' room **1**

Pictures and mirrors **G**

The Place to Eat **1**

Schoolwear **1**

Silverware **G**

Sports **G**

Stationery **G**

Technology **1**

Telecoms **1**

Televisions **1**

Toilets **1**

Toys and children's books **1**

Watches **1**

Women's fashion **1**

Women's shoes **1**

## Services

Account enquiries **1**

Customer collections **G**

Customer services **1**

Export and VAT **1**

Gift List **1**

Gift wrapping service **1**

Lost property **1**

Partnership card **1**

Personalised stationery **1**

Refunds desk **G**

## Experts on Hand

After-sales support **1**

Home appliance installation **G**

Disposal and recycling **G**

Design service **G**

Lingerie fitting service **1**

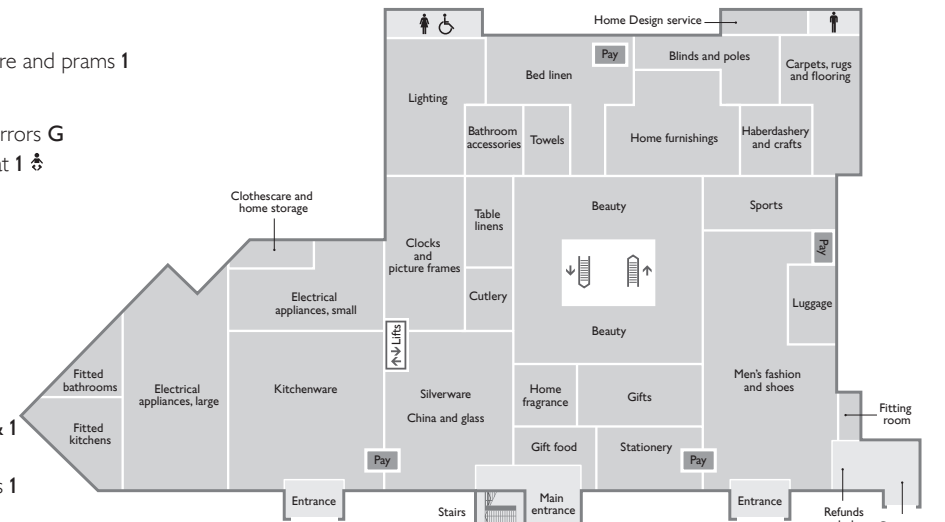
Nursery advice **1**

Personal styling **1**

Technical services **1**

Technical support **1**

## GROUND FLOOR



## FIRST FLOOR

