

## Too much to carry?

Leave your John Lewis purchases with us, then pick them up when you're ready to go. Simply drop them off at any till, either in bulk or as you shop, and we'll ensure they're ready for you to pick up at our Customer collections point when it suits you. This is adjacent to the Pay point on the ground floor.

## John Lewis Financial Services

At John Lewis, we offer our own credit card, as well as a range of competitive insurance services, from holiday to home, designed for your peace of mind. You can find out more about our insurance services at [johnlewis.com/insurance](http://johnlewis.com/insurance). If you're interested in the John Lewis credit card, simply ask one of our Partners, or go to [partnershipcard.co.uk](http://partnershipcard.co.uk)

## Car parking

We have ample customer parking, including dedicated accessible, child and parent, customer collect and motor cycle bays. Covered cycle racks are also available.

## Toilets

Toilets are located on the first floor adjacent to Wall clocks and wall art.

## Catering

With seating for 144, the Café is located on the first floor. There you can relax over a cappuccino, herbal tea or fresh orange juice, or enjoy a light snack.

## Facilities for disabled customers

We believe shopping in John Lewis should be easy and convenient for all customers. Every shop has accessible toilets and lifts, as well as a range of other services especially for disabled customers. To find out what's available in John Lewis at home Horsham, please ask one of our Partners or go to [johnlewis.com/horsham](http://johnlewis.com/horsham). You can also call us or Textphone 01224 625 000 (via Typetalk).

# John Lewis at home

## Shopping at John Lewis at home Horsham

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at [johnlewis.com](http://johnlewis.com)

### Shopping hours

Monday	9.00–8.00
Tuesday	9.00–8.00
Wednesday	9.00–8.00
Thursday	9.00–8.00
Friday	9.00–8.00
Saturday	9.00–8.00
Sunday	10.30–4.30
(Sunday browsing)	10.00–10.30

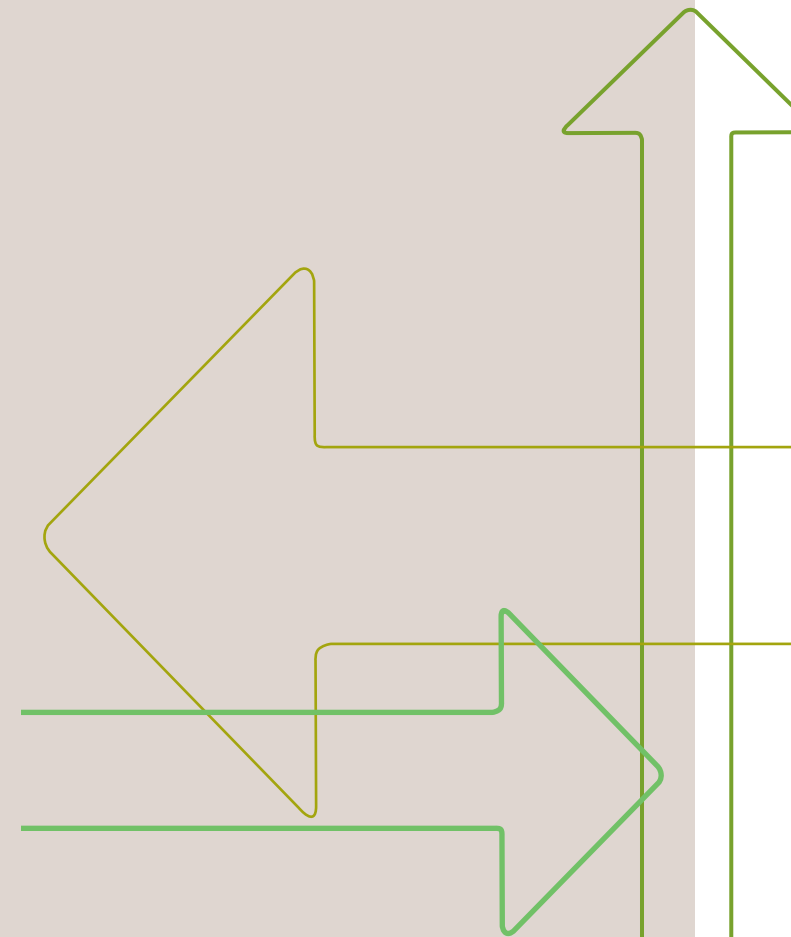
John Lewis at home Horsham  
Albion Way  
Horsham  
RH12 1LP

Telephone 01403 214 740  
Fax 01403 214 759  
[JL\\_horsham@johnlewis.co.uk](mailto:JL_horsham@johnlewis.co.uk)  
[johnlewis.com/horsham](http://johnlewis.com/horsham)

John Lewis department stores SD53382 / 02.17



**John Lewis**  
in store | online | mobile



## Welcome to John Lewis Horsham

John Lewis at home is a smaller format shop which complements our department stores. Inside John Lewis at home Horsham, you'll find our home assortment, along with electrical, home technology and some of our nursery and beauty assortment. Every product has been chosen to offer you the highest quality, in addition to a range of services designed to make shopping with us even easier.

### The John Lewis Partnership

John Lewis is a partnership. Every member of permanent staff in John Lewis is a Partner in the company, so we're motivated to offer you the best service every time you visit. After all, it's our business.

### The John Lewis commitment to you

At the heart of our business is our lifelong commitment to be Never Knowingly Undersold, on quality, price and service. While our prices are always competitive, our commitment to value goes further than that. We believe in responsibly sourcing the very best quality products and offering them at the fairest possible prices with the highest standards of service.

### Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. All our other electrical appliances, large or small, are covered for two years.


### Click & collect


Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

### Deliveries

Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove any unwanted packaging and recycle responsibly.

Ground floor <b>G</b>	Seasonal *
First floor <b>1</b>	Online shopping point 

- Audio **G**
- Bathroom accessories **G**
- Beds and bedroom furniture **1**
- Beauty **G**
- Blinds and poles **1**
- Cameras **G**
- Candles and home fragrances **G**
- China and glass **G**
- Christmas shop \***1**
- Clocks **1**
- Clothescare **G**
- Computers **G**
- Curtains **1**
- Cushions **1**
- Cutlery **G**
- Electrical appliances, large **G**
- Electrical appliances, small **G**
- Fitted bedrooms **1**
- Floor coverings **1**
- Furniture **1**
- Gifts **G**
- Haberdashery and crafts **1**
- Home furnishings **1**
- Home storage **G**
- Kitchenware **G**
- Lighting **1**
- Linens **G**
- Nursery furniture and prams **G**
- Outdoor living \***1**
- Parents' room **1**
- Pictures and mirrors **1**
- Silverware **G**
- Stationery **G**

- Seasonal \*
- Online shopping point 

- Table linens **G**
- Technology **G**
- Telecoms **G**
- Televisions **G**
- Toilets **1**
- Waitrose Café **1**

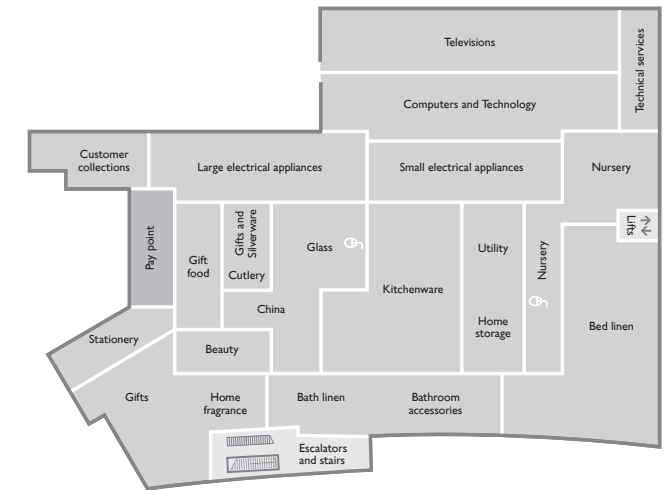
### Services

- Customer collections **G**
- Customer services **G**
- Export and VAT **G**
- Lost property **G**
- Partnership card **G**
- Personalised stationery **G**
- Refunds desk **1**

### Experts on Hand

- After-sales support **G**
- Home appliance installation **G**
- Disposal and recycling **G**
- Home design service **1**
- Technical services **G**
- Technical support **G**

## GROUND FLOOR



## FIRST FLOOR

