

Services

Customer services

Customer collections **G**
Gift List **G**
Partnership card **G**
Tax free shopping **G**

Parent's room **1**
Toilets **1**

Restaurants

Café **1**

Home design and interiors

Window furnishings:
Bespoke shutters
Blinds
 Ready-made
 7-day and bespoke services
Curtains
 Ready-made
 7-day and bespoke services

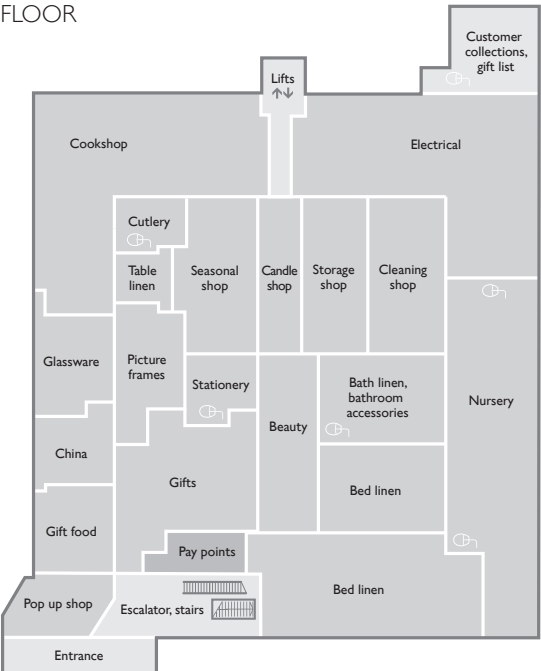
Upholstery and furniture:
Bespoke re-upholstered
Customised sofas and chairs
Customised dining chairs and tables

Technical support and Installations

After-sales support
Disposal and recycling
Extended warranties
Home appliance installation
Technical services
Technical support

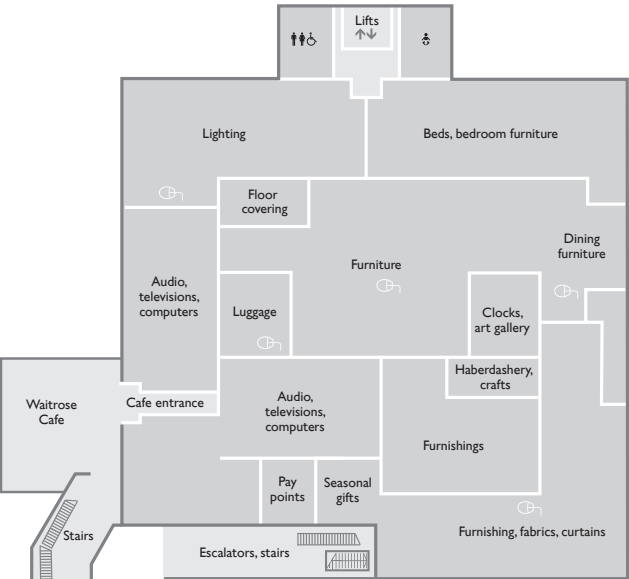
Store plan

GROUND FLOOR



- | | |
|-------------------------------------|---------------------------------|
| Audio, televisions 1 | Clocks 1 |
| Bathroom accessories G | Computers 1 |
| Beauty G | Cookshop G |
| Bed linen G | Cushions 1 |
| Beds and bedroom furniture 1 | Curtains 1 |
| Blinds 1 | Cutlery G |
| Cameras 1 | Decorative accessories G |
| Candle shop G | Door mats 1 |
| China and glass G | Electrical appliances G |
| Seasonal shop** G,1 | Floor coverings 1 |
| Cleaning and clothescare G | Furniture 1 |

FIRST FLOOR



- | | |
|----------------------------------|-------------------------|
| Garden furniture** G | Nursery G |
| Gifts G | Picture frames G |
| Gift food G | Rugs 1 |
| Glassware G | Silverware G |
| Haberdashery and crafts 1 | Stationery G |
| Home furnishings 1 | Table linen G |
| Home storage G | Televisions 1 |
| Kitchenware G | Towels G |
| Lighting 1 | Utility shop G |
| Luggage 1 | |
| Mirrors 1 | |

Online shopping point **G**
**Seasonal

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

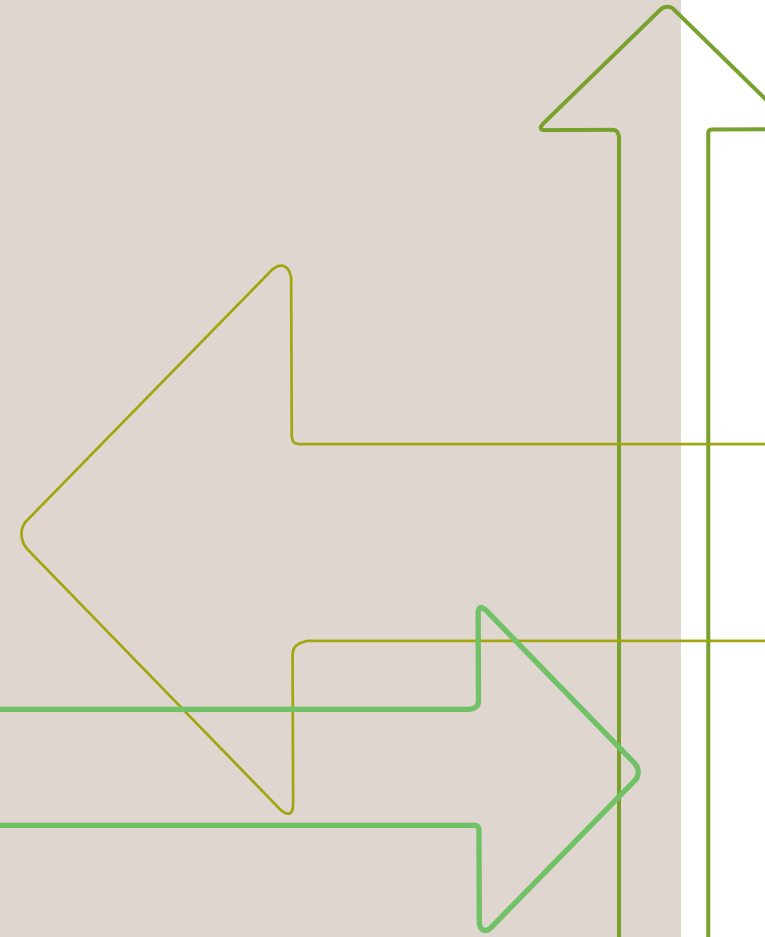
Monday – Friday 9.00am – 8.00pm
Saturday 9.00am – 8.00pm
Sunday 11.00am – 5.00pm
(Sunday browsing) 10.30am – 11.00am

John Lewis at home Ipswich
Futura Park
Crane Boulevard
Ipswich, Suffolk
IP3 9SQ

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John Lewis department stores SD53517 / 02.17

Shopping at John Lewis at home Ipswich



John Lewis
in store | online | mobile

Welcome to John Lewis Ipswich

John Lewis at home is a smaller format shop which complements our department stores. Inside John Lewis at home Ipswich, you'll find our home assortment, along with electrical, home technology, travel and some of our nursery and beauty assortment. Every product has been chosen to offer you the highest quality, in addition to a range of services designed to make shopping with us even easier.

The John Lewis Partnership

John Lewis is a partnership. Every member of permanent staff in both our John Lewis and Waitrose shops is a Partner in the company, so we're motivated to offer you the best service every time you visit. After all, it's our business.

The John Lewis commitment to you

At the heart of our business is our lifelong commitment to be Never Knowingly Undersold, on quality, price and service. While our prices are always competitive, our commitment to value goes further than that. We believe in responsibly sourcing the very best quality products and offering them at the fairest possible prices with the highest standards of service.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. All our other electrical appliances, large or small, are covered for two years.

Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

Deliveries

Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove any unwanted packaging and recycle responsibly.

Customer collections

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. This is adjacent to large electrical on the ground floor.

John Lewis Financial Services

At John Lewis, we offer our own credit card, as well as a range of competitive insurance services, from holiday to home, designed for your peace of mind. You can find out more about our insurance services at johnlewis.com/insurance. If you're interested in the John Lewis credit card, simply ask one of our Partners, or go to partnershipcard.co.uk

Car parking

The car park has 407 spaces of which 30 are reserved for disabled parking and 23 are parent and child, shared with Waitrose.

Toilets

Toilets are located on the first floor adjacent to the Lighting department and the customer lift. Customer toilets can also be found in the Waitrose Café and on the ground floor of Waitrose.

Catering

With seating for 94, Waitrose Café is located on the first floor. There you can relax over a cappuccino, herbal tea or fresh orange juice, or enjoy a light snack.

Facilities for disabled customers

We believe shopping in John Lewis should be easy and convenient for all customers. Every shop has accessible toilets and lifts, as well as a range of other services especially for disabled customers. To find out what's available in John Lewis at home Ipswich, please ask one of our Partners or go to johnlewis.com/ipswich. You can also call us or Textphone 01473 275 850 (via Typetalk).