Deliveries

If you prefer not to carry your shopping home with you, why not use our delivery service? Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less.

Car parking

The Highcross John Lewis car park nearby, provides 2,100 parking spaces, which includes parking for disabled customers. Access to the car park is via Vaughan Way. There is a bridge linking the car park to the shop, via Menswear on the first floor.

John Lewis Financial Services

At John Lewis we offer our own credit card, as well as a range of competitive insurance services, from holiday to home, designed for your peace of mind. You can find out more about our insurance services at johnlewis.com/insurance. If you're interested in the John Lewis credit card, simply ask one of our Partners, or go to partnershipcard.co.uk. Visit our Bureau de change, located on the third floor, to buy foreign currency and traveller's cheques.

John Lewis Insurance

We provide a range of insurance products that are designed to be with you when it matters most. For cover for your home, your car, your pet or even your holiday, you can be reassured we'll always be there for you. To see our full range of insurance products visit johnlewis.com/insurance

Toilets

Near the customer lifts on the ground, second and third floors and via Electrical appliances (large) on the first floor.

Cafés and Restaurants

The Place to Eat on the third floor can seat 282 and serves freshly prepared hot and cold meals, including vegetarian dishes, a children's menu, home-made cakes and pastries.

Facilities for disabled customers

Shopping with us should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of services to help our disabled customers enjoy their shop. To find out what's available, please ask a Partner or visit johnlewis.com/leicester. You can also call us on 0116 242 5777, or Textphone 18001 + 0116 242 5777 (via Typetalk).

John Lewis

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping at John Lewis Leicester



Shopping hours

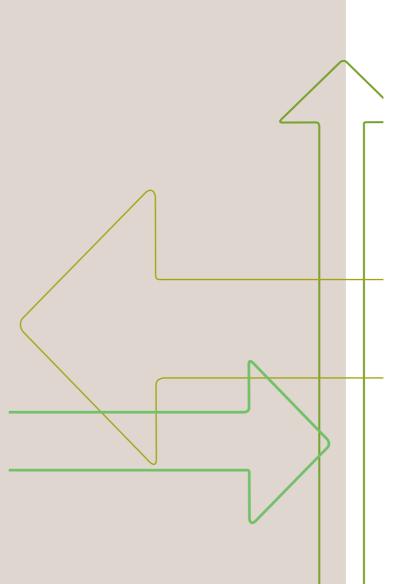
Tuesday 9.00-6.00
Wednesday 9.00-8.00
Thursday 9.00-6.00
Friday 9.00-6.00
Saturday 9.00-7.00
Sunday 11.00-5.00
(Sunday browsing) 10.30-11.00

John Lewis 2 Bath House Lane Highcross Leicester LE1 4SA Telephone 0116 242 5777 Fax 0116 242 7199 jl_leicester@johnlewis.co.uk johnlewis.com

John Lewis department stores SD53365 / 02.17







Welcome to John Lewis Leicester

We are part of the John Lewis Partnership and, like all John Lewis department stores, we have three guiding principles:

- To offer the widest possible choice under one roof
- To combine high quality with keen pricing
- To provide a high standard of service, with expert, helpful staff and a whole range of additional benefits and facilities.

About the John Lewis Partnership

There are John Lewis department stores throughout the UK from Aberdeen to Southampton – our first opened in Oxford Street in 1864. In 1929, the company became a profit-sharing democracy; every permanent member of staff is a Partner, benefiting from the success of the business. The Partnership also includes Waitrose food shops.

The widest possible choice

With around 80 types of television, hundreds of large electrical appliances and thousands of different furnishing fabrics – altogether we stock over 350,000 lines. From gloves to garden furniture, cots to computers, pots and pans to curtain poles, there's always a wide range to choose from, to suit most pockets.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. All our other electrical appliances, large or small, are covered for two years.

Customer collections

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections.

Customer collections is accessible by car from Vaughan Way or via Women's fashions from the shop.

Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

Leicester Shop guide Feb 17.indd 1-4

Ground floor G
First floor 1
Second floor 2
Third floor 3
*Customer services
**Seasonal

Audio and televisions 3

Babywear 3

Bathroom accessories 2

Beauty **G**

Beds and bedroom furniture 2

Blinds 2

Bureau de change 3

Carpets, rugs and flooring 2 Children's fashion 3 Children's shoes 3 China and glass 1

Christmas shop** 2
Clocks 2
Clothescare 1
Curtains 2
Customer collections* G

Customer collections*
Customer services* **G**

Decorating 2

Electrical appliances, large 1 Electrical appliances, small 1 Export and tax-free shop-

ping* 3

Fashion accessories **G**Fashion advice* **G**Fashion fabrics **G**Fitted kitchens* **1**Furnishing fabrics **2**

Garden furniture** 2

Gifts 1
Gift food 1
Gift List* 3

Furniture 2

Gift wrapping service* 3

Haberdashery and crafts ${\bf G}$

Handbags G
Hats, women's G
Home Design service* 2
Hosiery G

Jewellery G

Kitchenware 1
Kuoni 1

Lighting 2

Linens 2 Lingerie G

Lingerie fitting advice* ${\bf G}$

Luggage **G**

Men's fashion 1 Men's shoes 1

Nursery advice* 3

Nursery furniture and prams 3

Parents' room* • 3
Partnership card* 3
Pictures and mirrors 2

Restaurant*

(The Place to Eat) 3

Schoolwear 3 Silverware 1 Sports 3 Stationery 1 Sunglasses G

Table linen 1

Technical support* 3

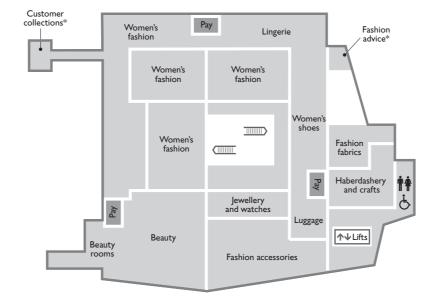
Toilets* † † G,1 & 3 & G,1,2 & 3

Towels 2
Toys 3

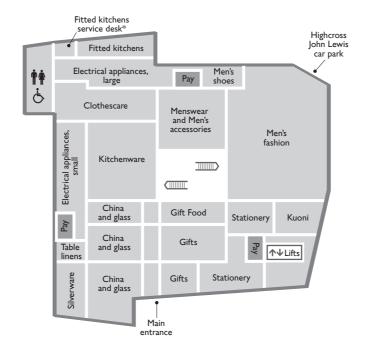
Watches **G**

Women's fashion **G** Women's shoes **G**

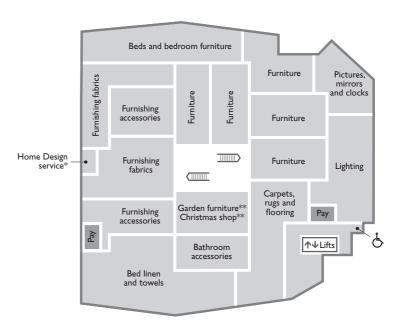
GROUND FLOOR



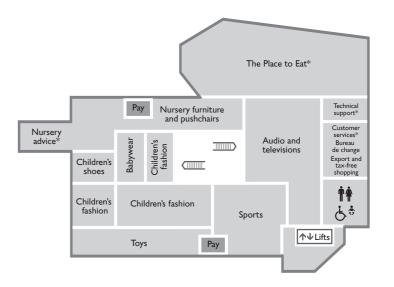
FIRST FLOOR



SECOND FLOOR



THIRD FLOOR



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