

Customer collections

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. This can be found on the second floor by Silverware We offer a carry-to-car service. This is accessible on the ground floor from China and glass.

John Lewis Financial Services

At John Lewis we offer our own credit card, as well as a range of competitive insurance services, from holiday to home, designed for your peace of mind. You can find out more about our insurance services at johnlewis.com/insurance. If you're interested in the John Lewis credit card, simply ask one of our Partners, or go to partnershipcard.co.uk. Visit our Bureau de change, located on the mezzanine, to buy foreign currency and traveller's cheques.

Car parking

The nearby car parks provide 14,000 parking spaces, which are free after 6pm.

Toilets

Adjacent to Haberdashery on the second floor, in the Espresso Bar on the mezzanine (access from the ground floor, outside Beauty) and Home furnishings on the ground floor.

Cafés and Restaurants

The Place to Eat on the second floor serves freshly prepared hot and cold meals, including vegetarian dishes, a children's menu, cakes and pastries. The Espresso Bar on the mezzanine floor offers an extensive tea and coffee menu as well as a range of Maison Blanc patisserie.

Facilities for disabled customers

Shopping with us should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of services to help our disabled customers enjoy their shop. To find out what's available, please ask a Partner or visit johnlewis.com/miltonkeynes. You can also call us on 01908 679 171, or Textphone 18001 + 01908 679 171 (via Typetalk).

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

Monday	9.00–8.00
Tuesday	9.00–8.00
Wednesday	9.00–8.00
Thursday	9.30–8.00
Friday	9.00–8.00
Saturday	9.00–7.00
Sunday	10.30–5.00
(Sunday browsing)	10.30–11.00

John Lewis  
Central Milton Keynes  
Milton Keynes MK9 3EP  
Telephone 01908 679 171  
Fax 01908 325 399  
jl\_mkeynes@johnlewis.co.uk  
johnlewis.com

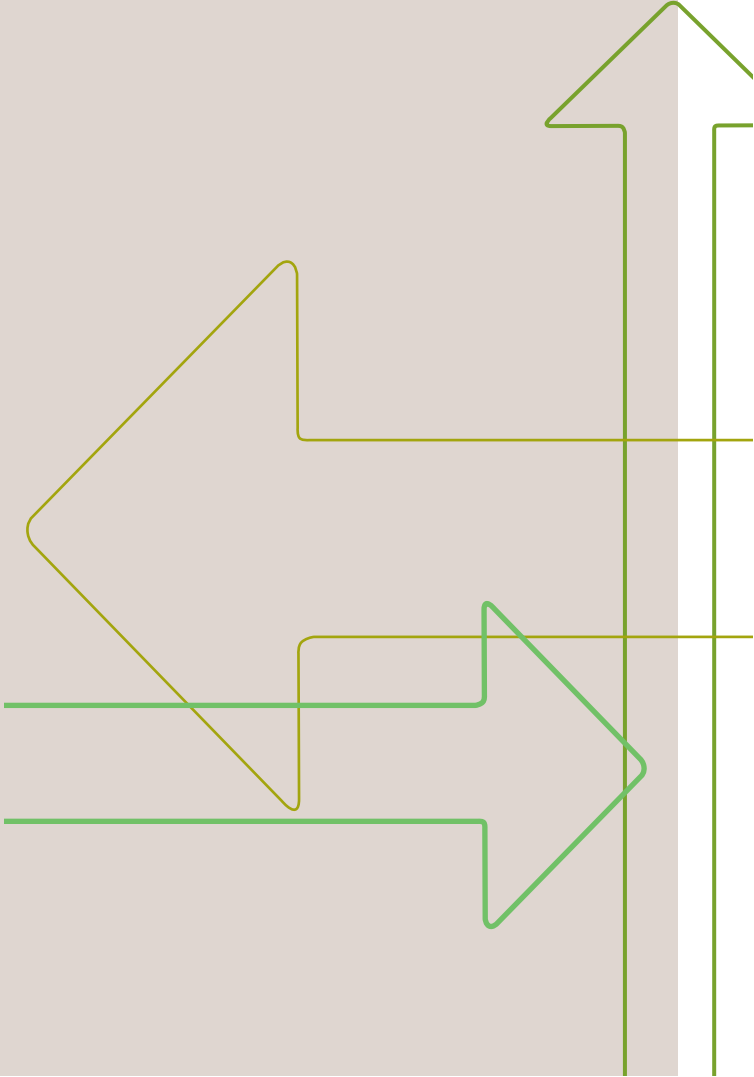
John Lewis department stores SD53326 / 02.17



John Lewis  
in store | online | mobile

John Lewis

Shopping at John Lewis  
Milton Keynes



Welcome to John Lewis  
Milton Keynes

Here you'll find three storeys, generously stocked with a well-chosen selection of the highest quality products and a wide range of expert services throughout the shop.

The John Lewis Partnership

John Lewis is a partnership. Every member of permanent staff in both our John Lewis and Waitrose stores is a Partner in the company, so we're motivated to offer you the best service every time you visit. After all, it's our business.

Never Knowingly Undersold

Fair pricing has always been at the heart of our business. Everything we sell is already competitively priced with quality and value in mind. And we have a dedicated team whose job it is to monitor our high street competitors' prices, every day, even during sales, even online, to make sure you never pay more than you should.

That's our price promise to you.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. All our other electrical appliances, large or small, are covered for two years.

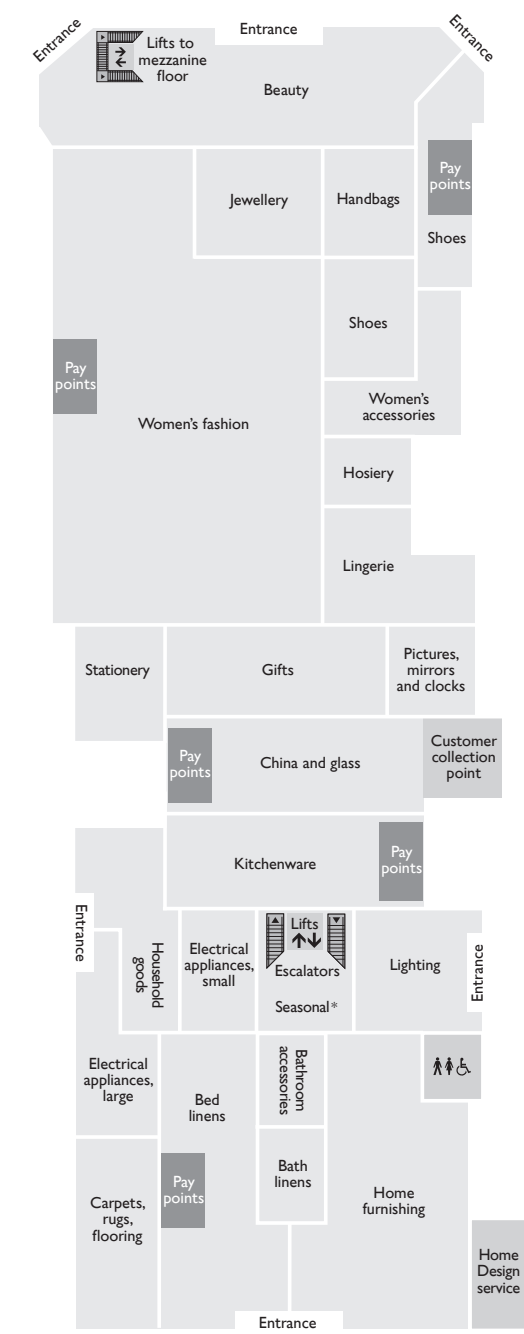
Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

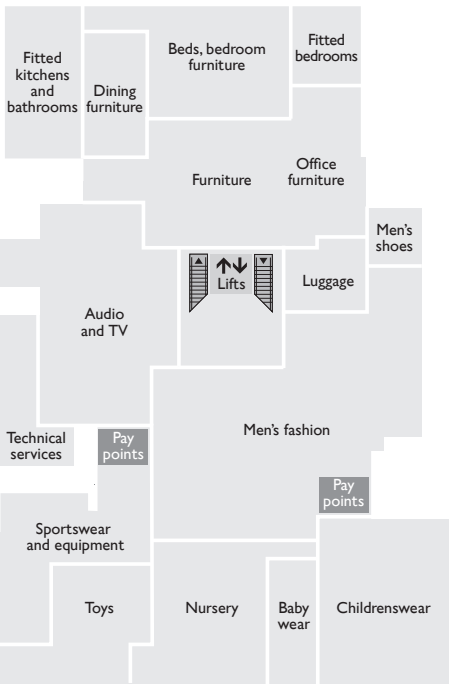
Deliveries

Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove any unwanted packaging and recycle responsibly.

GROUND  
FLOOR



FIRST  
FLOOR



- Audio and TV 1

Babywear 1

Bathroom accessories G

Beauty G

Beauty retreat M

Beds and bedroom furniture 1

Blinds G

Boy's fashion 1

Cameras 1

Children's shoes 1

Childrenswear 1

China and glass G

Christmas shop\* G

Clarins Skin Spa M

Clocks G

Computers 1

Electrical appliances, large G

Electrical appliances, small G
- Fashion fabrics 2

Fitted bathrooms 1

Fitted bedrooms 1

Fitted kitchens 1

Floor coverings G

Furniture 1

Garden furniture\* G

Gifts G

Gift List M

Girl's fashion 1

Haberdashery and crafts 2

Handbags G

Home furnishings G

Hosiery G

Jewellery G

Kitchenware G

Lighting G

SECOND  
FLOOR



- Linens G

Lingerie G

Luggage 1

Men's fashion 1

Men's shoes 1

Nursery 1

Personal care G

Pictures and mirrors G

Schoolwear 1

Silverware G

Sports 1

Stationery G

Sunglasses G

Toys and children's books 1

Watches G

Women's accessories G

Women's fashion G
- Women's hats G

Women's shoes G
- Services**

Customer support

Bureau de change M

Customer collection G

Customer services M

Export and VAT M

Gift List M

Partnership card M

Tax free shopping M

Parents' room ♀ 2, M

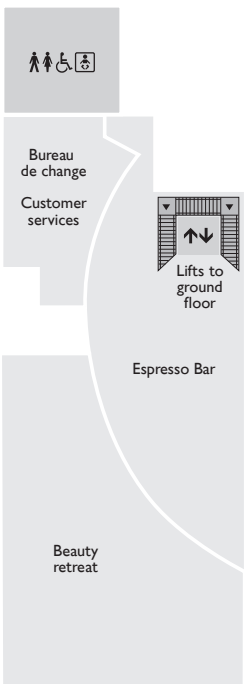
Toilets ♀♂ G, 2, M

**Restaurants**

Espresso Bar M

The Place to Eat 2

MEZZANINE  
FLOOR



- Experts on Hand**

**Fashion**

Beauty treatments M

Fashion advice G

Lingerie fitting G

**Home Design and interiors**

Bespoke furniture 1

Carpets and flooring G

Fitted bedroom furniture 1

Fitted kitchen and bathroom service 1

Home Design service G

Lighting installation G
- Nursery**

Children shoe fitting 1

Nursery advice 1

**Technical support**

Appliance removal and installation G

Computer support and set up 1

TV installation and set up 1
- |                |                   |
|----------------|-------------------|
| Ground floor G | Mezzanine floor M |
| First floor 1  | *Seasonal         |
| Second floor 2 |                   |