

Deliveries

If you prefer not to carry your shopping home with you, why not use our delivery service? Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less.

Car parking

The city centre car parks nearby provide 10,000 parking spaces. Direct access to the shop is available from the Circular car park on Percy Street.

John Lewis Financial Services

At John Lewis we offer our own credit card, as well as a range of competitive insurance services, from holiday to home, designed for your peace of mind. You can find out more about our insurance services at johnlewis.com/insurance. If you're interested in the John Lewis credit card, simply ask one of our Partners, or go to partnershipcard.co.uk. Visit our Bureau de change, located on the second floor, to buy foreign currency and traveller's cheques.

John Lewis Insurance

We provide a range of insurance products that are designed to be with you when it matters most. For cover for your home, your car, your pet or even your holiday, you can be reassured we'll always be there for you. To see our full range of insurance products visit johnlewis.com/insurance

Toilets

Near Schoolwear and Childrenswear on the first floor. We also have customer toilets and parents' room on the second floor within The Place to Eat.

Cafés, Bars and Restaurants

The Place to Eat on the second floor can seat 300 and serves freshly prepared hot and cold meals, including vegetarian dishes, a children's menu, home-made cakes and pastries. Situated on the first floor, Rossopomodoro serves authentic Neopolitan pizza and pasta made from ingredients sourced from Naples.

Facilities for disabled customers

Shopping with us should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of services to help our disabled customers enjoy their shop. To find out what's available, please ask a Partner or visit johnlewis.com/newcastle. You can also call us on 0191 232 5000, or Textphone 18001 + 0191 232 5000 (via Typetalk).

John Lewis

Welcome to John Lewis Newcastle

We are part of the John Lewis Partnership and, like all John Lewis department stores, we have three guiding principles:

- To offer the widest possible choice under one roof
- To combine high quality with keen pricing
- To provide a high standard of service, with expert, helpful staff and a whole range of additional benefits and facilities.

About the John Lewis Partnership

There are John Lewis department stores throughout the UK from Aberdeen to Southampton – our first opened in Oxford Street in 1864. In 1929, the company became a profit-sharing democracy; every permanent member of staff is a Partner, benefiting from the success of the business. The Partnership also includes Waitrose food shops.

The widest possible choice

With around 80 types of television, hundreds of large electrical appliances and thousands of different furnishing fabrics – altogether we stock over 350,000 lines. From gloves to garden furniture, cots to computers, pots and pans to curtain poles, there's always a wide range to choose from, to suit most pockets.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. All our other electrical appliances, large or small, are covered for two years.

Customer collections

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. Customer collections is accessible through the Electrical appliances department in the basement.

Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

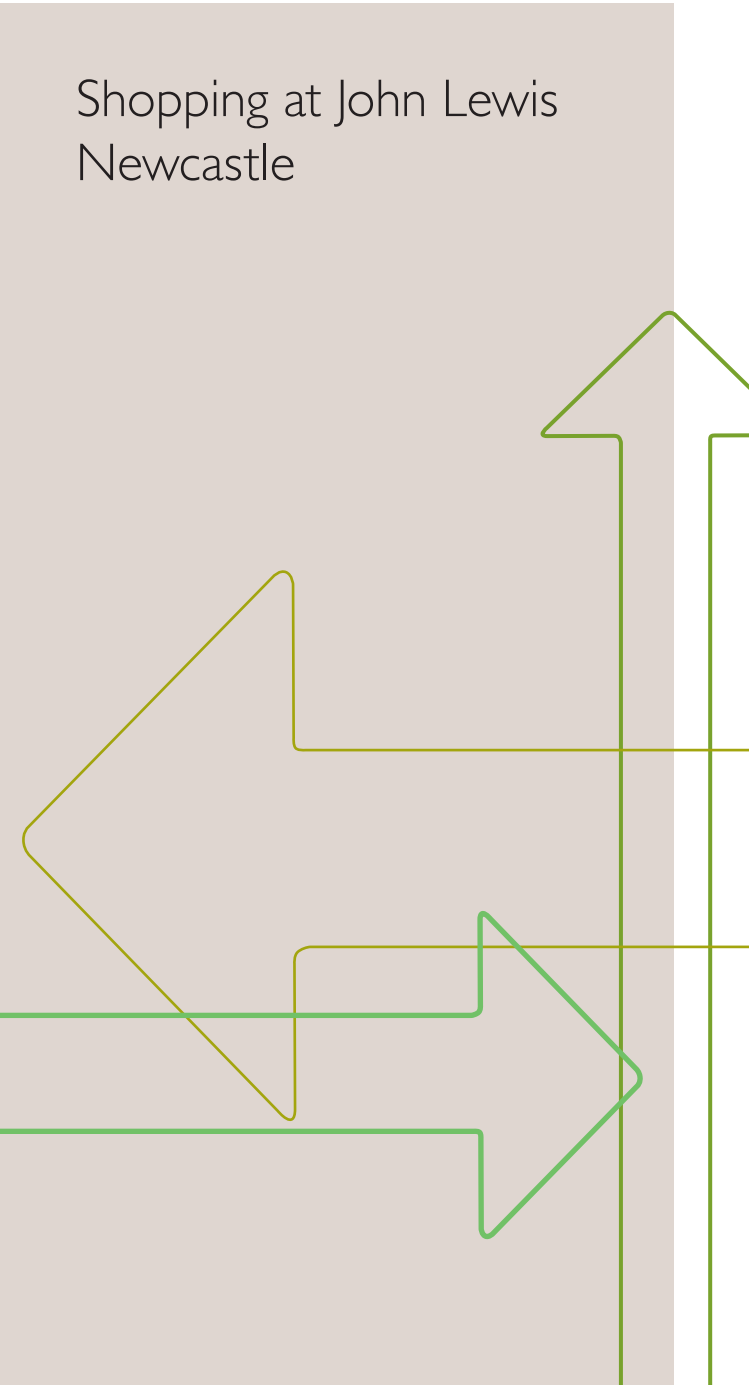
Monday	9.00–8.00
Tuesday	9.00–8.00
Wednesday	9.00–8.00
Thursday	9.00–8.00
Friday	9.00–8.00
Saturday	9.00–7.00
Sunday	11.00–5.00
(Sunday browsing)	10.30–11.00

John Lewis
Newcastle
Eldon Square
Newcastle upon Tyne NE99 1AB
Telephone 0191 232 5000
Fax 0191 211 3499
jl_newcastle@johnlewis.co.uk
johnlewis.com

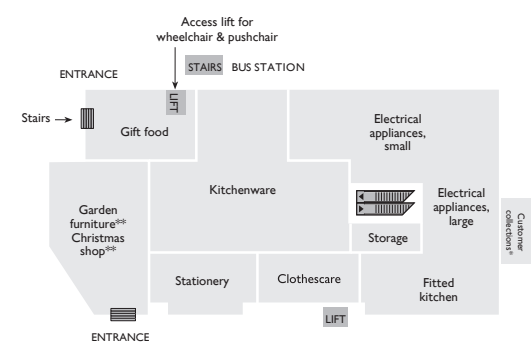
John Lewis department stores SD53342 / 02.17



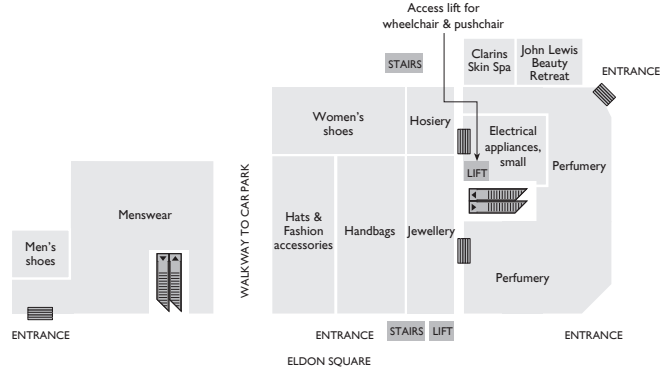
John Lewis
in store | online | mobile



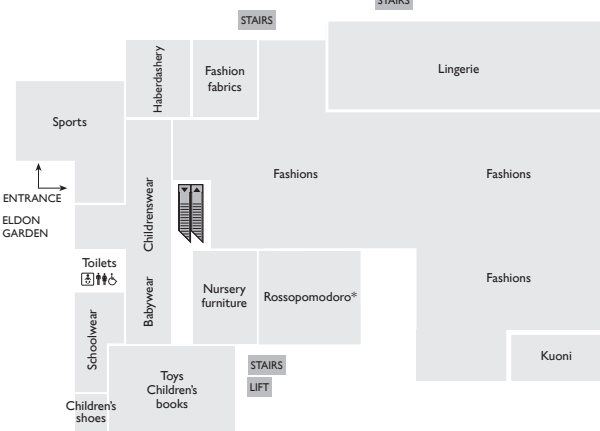
BASEMENT



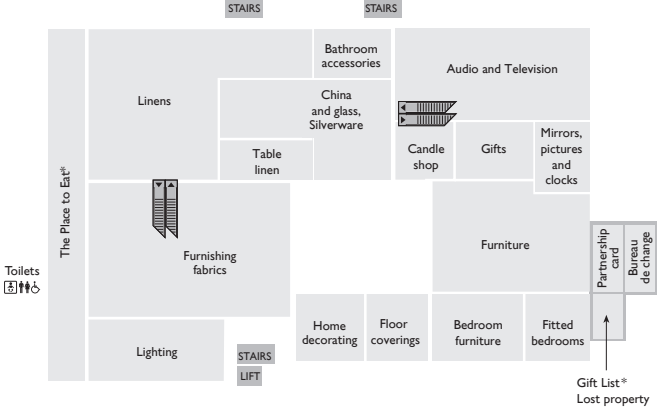
GROUND FLOOR



FIRST FLOOR



SECOND FLOOR



Basement **B**
Ground floor **G**
First floor **1**
Second floor **2**
*Customer services
**Seasonal

- Audio **2**
- Babywear **1**
- Bathroom accessories **2**
- Beds and bedroom furniture **2**
- Blinds **2**
- Boyswear **1**
- Bureau de change **2**
- Candle shop **2**
- Cameras **2**
- Childrenswear **1**
- Children's books **1**
- Children's shoes **1**
- China and glass **2**
- Christmas shop** **B**
- Clarins Skin Spa **G**
- Clocks **2**
- Clothescare **B**
- Computers and telephones **2**
- Customer collections* **B**

- Electrical appliances, large **B**
- Electrical appliances, small **B, G**
- Events room* **2**
- Export and VAT* **2**
- Fashion accessories **G**
- Fashion advice* **1**
- Fashion fabrics **1**
- Fashions **1**
- Fitted kitchens **B**
- Floor coverings **2**
- Furnishing fabrics **2**
- Furniture **2**
- Garden furniture** **B**
- Gift food **B**
- Gifts **2**
- Gift List* **2**
- Girlswear **1**
- Haberdashery **1**
- Handbags **G**
- Hats, women's **G**
- Home decorating **2**
- Hosiery **G**
- Jewellery **G**
- John Lewis Beauty Retreat **G**

- Kitchenware **B**
- Kuoni **1**
- Leather goods **2**
- Lighting **2**
- Linens **2**
- Lingerie **1**
- Lost property* **2**
- Menswear **G**
- Men's shoes **G**
- Mirrors and pictures **2**
- Needlework **1**
- Nursery furniture and prams **1**

- Parents' room* **1 & 2**
- Partnership card* **2**
- Perfumery **G**
- Restaurant***
- Rossopomodoro **1**
- The Place to Eat **2**
- Schoolwear **1**
- Silverware **2**
- Sports **1**
- Stationery **B**
- Sunglasses **G**

- Televisions **2**
- Toiletries **G**
- Toilets* **1 & 2**
- Toys **1**
- Travel goods **1**
- Watches **G**
- Women's shoes **G**