

Deliveries

Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove any unwanted packaging and recycle responsibly.

Car parking

The multi-storey car park linked to the shop, provides 650 parking spaces.

John Lewis Financial Services

At John Lewis we offer our own credit card, as well as a range of competitive insurance services, from holiday to home, designed for your peace of mind. You can find out more about our insurance services at johnlewis.com/insurance. If you're interested in the John Lewis credit card, simply ask one of our Partners, or go to partnershipcard.co.uk

Toilets

Near Women's fashions on the first floor, Audio and TV and The Place to Eat on the second floor. There is a unisex toilet next to Toys on the first floor.

Cafés and Restaurants

The Place to Eat on the second floor can seat 250 and serves freshly prepared hot and cold meals, including vegetarian dishes, a children's menu, home-made cakes and pastries. The Benugo Café on the mezzanine serves a daily range of specials full of fresh and colourful ingredients, from salads and oven-baked dishes to tempting toasted or grilled sandwiches. For sweet treats, there is a wide selection of cakes and scones while trained baristas will brew award-winning coffee.

Facilities for disabled customers

Shopping in our department stores should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of other services to help our disabled customers enjoy their shop. To find out what's available in John Lewis Norwich please ask one of our Partners or go to johnlewis.com/norwich. You can also call us on 01603 660 021, or Textphone 18001 + 01603 660 021 (via Typetalk).

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

Monday	9.00–5.30
Tuesday	9.00–5.30
Wednesday	9.00–5.30
Thursday	9.00–8.00
Friday	9.00–5.30
Saturday	9.00–6.00
Sunday	10.30–4.30
(Sunday browsing)	10.00–10.30

John Lewis
All Saints Green
Norwich NR1 3LX
Telephone 01603 660 021
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jl_norwich@johnlewis.co.uk
johnlewis.com

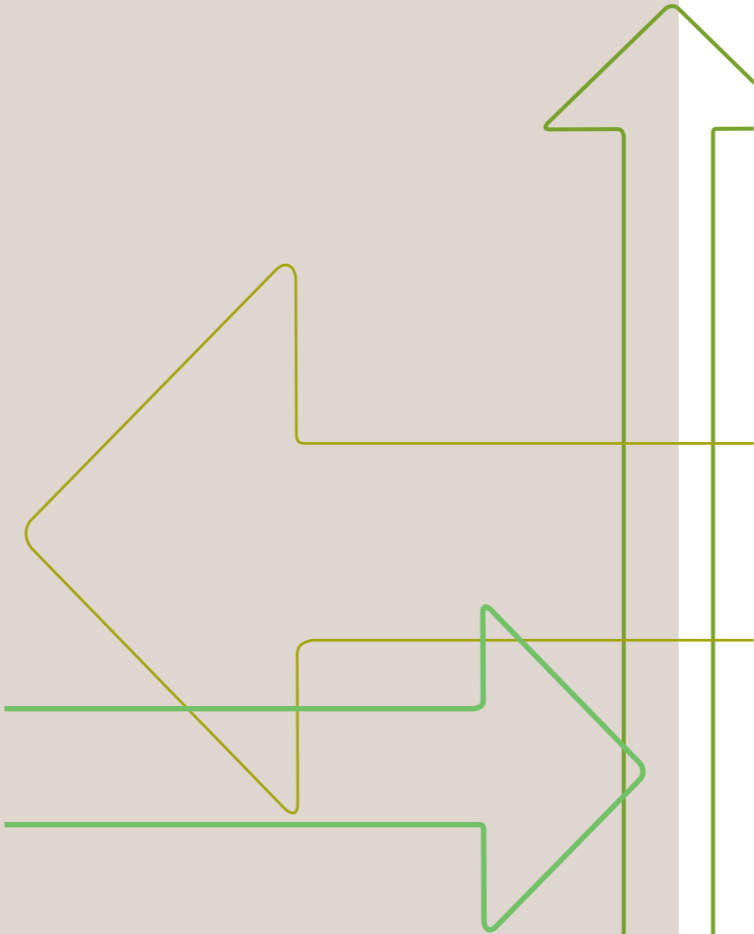
John Lewis department stores SD53335 / 02.17



John Lewis
in store | online | mobile

John Lewis

Shopping at John Lewis Norwich



Welcome to John Lewis Norwich

Here you'll find plenty of space generously stocked with a well-chosen selection of the highest quality products and a wide range of expert services throughout the store.

The John Lewis Partnership

John Lewis is a partnership. Every member of permanent staff in both our John Lewis and Waitrose stores is a Partner in the company, so we're motivated to offer you the best service every time you visit. After all, it's our business.

Never Knowingly Undersold

Fair pricing has always been at the heart of our business. Everything we sell is already competitively priced with quality and value in mind. And we have a dedicated team whose job it is to monitor our high street competitors' prices, every day, even during sales, even online, to make sure you never pay more than you should.

That's our price promise to you.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. All our other electrical appliances, large or small, are covered for two years.

Shop at your convenience

There's even more choice online, where you can shop from home, on the move (with your mobile device) and even in store at our online shopping points.

Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

Department listings

- Audio **2**

Babywear **1**

Bathroom accessories **G**

Beauty **G**

Bed Linen **G**

Beds and bedroom furniture **2**

Blinds **G**

Cameras **2**

Carpets, rugs and flooring **2**

Children's fashion **1**

Children's shoes **1**

China and glass **G**

Christmas shop* **G**

Clocks **M**

Clothescare **G**

Computers **2**

Curtains **G**

Cushions **G**

Cutlery **G**

Door furniture **G**

Electrical appliances, large **G**

Electrical appliances, small **G**

Fashion accessories **G**

Fashion fabrics **LG**

Fitted furniture **2**

Fitted kitchens **G**

Furniture **2**

Garden furniture **G**

Gift food **G**

Gifts **G**

Haberdashery and crafts **LG**

Handbags **G**

Home Design services **G**

Home furnishings **G**

Home storage **LG**

Hosiery **1**

Jewellery **G**

Kitchenware **G**
- Lighting **2**

Linens **G**

Lingerie **1**

Luggage **LG**

Men's fashion **1**

Men's shoes **1**

Mirrors **M**

Nursery furniture and prams **1**

Pictures **M**

Schoolwear **1**

Silverware **G**

Sports **LG**

Stationery **G**

Table linen **G**

Technology **2**

Telecoms **2**

Televisions **2**

Towels **G**

Toys and children's books **1**

Wallpaper **G**

Watches **G**

Women's fashion **1**

Women's hats **G**

Women's shoes **G**

- Mezzanine **M**

Lower ground floor **LG**

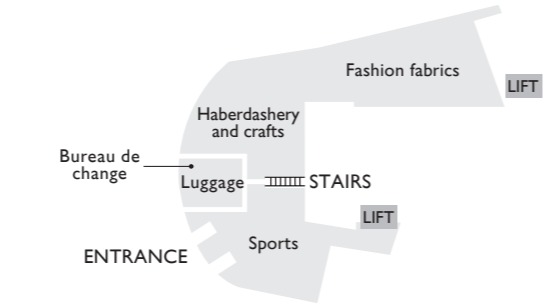
Ground floor **G**

First floor **1**

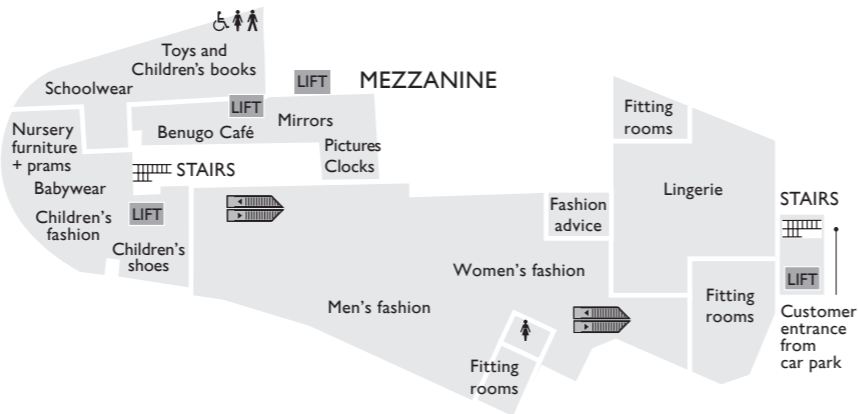
Second floor **2**

*Seasonal

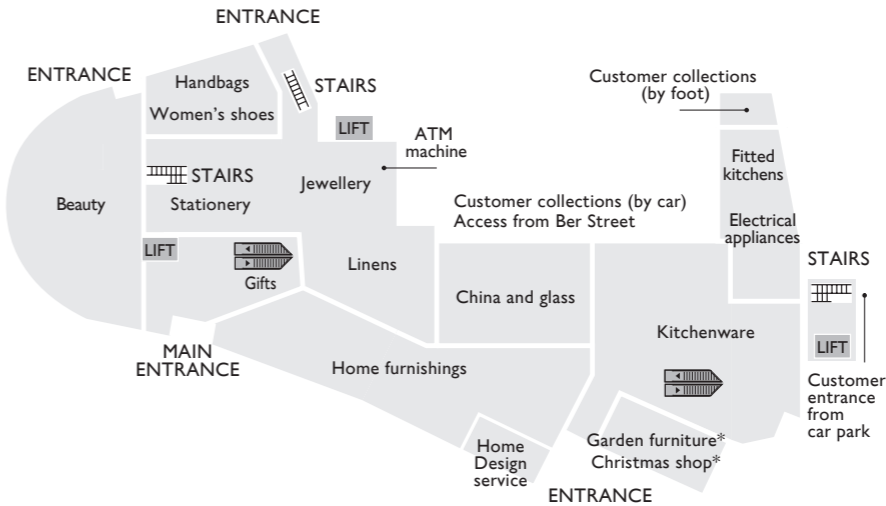
LOWER GROUND FLOOR



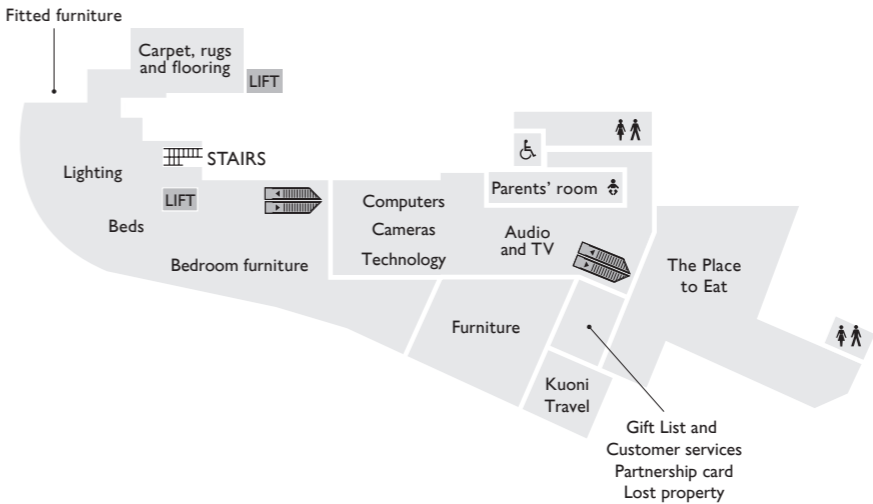
FIRST FLOOR



GROUND FLOOR



SECOND FLOOR



Services

- Restaurants**

Benugo Café **M**

The Place to Eat **2**

Parents' room **2**

Toilets **1,2**
- Children's services**

Children shoe fitting **1**

Nursery advice **1**
- Electrical services**

Aftersales support –

Electrical appliances **2**

Appliance removal and installation **G**

Computer support and set up **2**

TV installation and set up **2**
- Fashion and beauty services**

Beauty treatments **G**

Fashion advice **1**

Lingerie fitting advice **1**
- Home services**

Bespoke furnishings and furniture **2**

Carpets and flooring **2**

Fitted bedroom furniture **2**

Home Design service **G**

Kitchen design and fit **G**

Lighting installation **2**
- Other services**

ATM machine **G**

Bureau de change **LG**

Customer collections **G**

Customer services **2**

Export and VAT **2**

Gift List **2**

Gift wrapping **2**

Kuoni Travel **2**

Lost property **2**

Partnership card **2**

Personalised stationery **2**