

Deliveries

Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove any unwanted packaging and recycle responsibly.

Car parking

The Queensgate Centre multi-storey car park nearby, provides 2,400 parking spaces.

John Lewis Financial Services

At John Lewis we offer our own credit card, as well as a range of competitive insurance services, from holiday to home, designed for your peace of mind. You can find out more about our insurance services at johnlewis.com/insurance. If you're interested in the John Lewis credit card, simply ask one of our Partners, or go to partnershipcard.co.uk. Visit our Bureau de change, located on the upper ground floor, to buy foreign currency and traveller's cheques.

John Lewis Insurance

We provide a range of insurance products that are designed to be with you when it matters most. For cover for your home, your car, your pet or even your holiday, you can be reassured we'll always be there for you. To see our full range of insurance products visit johnlewis.com/insurance

Toilets

Near Audio and TV on the first floor and disabled toilets next to the lifts on the second floor.

Cafés and Restaurants

The Place to Eat on the first floor can seat 180 and serves freshly prepared hot and cold meals, including vegetarian dishes, a children's menu, home-made cakes and pastries.

Facilities for disabled customers

Shopping with us should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of services to help our disabled customers enjoy their shop. To find out what's available, please ask a Partner or visit johnlewis.com/peterborough. You can also call us on 01733 233 644, or Textphone 18001 + 01733 233 644 (via Tynetalk).

John Lewis

Shopping at John Lewis Peterborough

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

Monday	9.00–5.30
Tuesday	9.00–5.30
Wednesday	9.00–5.30
Thursday	9.00–8.00
Friday	9.00–8.00
Saturday	8.30–6.00
Sunday	10.30–4.30
(Sunday browsing)	10.00–10.30

John Lewis
Queensgate Centre
Peterborough PE1 1NL
Telephone 01733 233 644
Fax 01733 294 197
jl_peterborough@johnlewis.co.uk
johnlewis.com

John Lewis department stores SD53333 / 02.17



John Lewis
in store | online | mobile

Welcome to John Lewis Peterborough

We are part of the John Lewis Partnership and, like all John Lewis department stores, we have three guiding principles:

- To offer the widest possible choice under one roof
- To combine high quality with keen pricing
- To provide a high standard of service, with expert, helpful staff and a whole range of additional benefits and facilities.

About the John Lewis Partnership

There are John Lewis department stores throughout the UK from Aberdeen to Southampton – our first opened in Oxford Street in 1864. In 1929, the company became a profit-sharing democracy; every permanent member of staff is a Partner, benefiting from the success of the business. The Partnership also includes Waitrose food shops.

The widest possible choice

With around 80 types of television, hundreds of large electrical appliances and thousands of different furnishing fabrics – altogether we stock over 350,000 lines. From gloves to garden furniture, cots to computers, pots and pans to curtain poles, there's always a wide range to choose from, to suit most pockets.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. All our other electrical appliances, large or small, are covered for two years.

Customer collections

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. This can be found in the service yard, adjacent to the bus station. We offer a carry-to-car service.

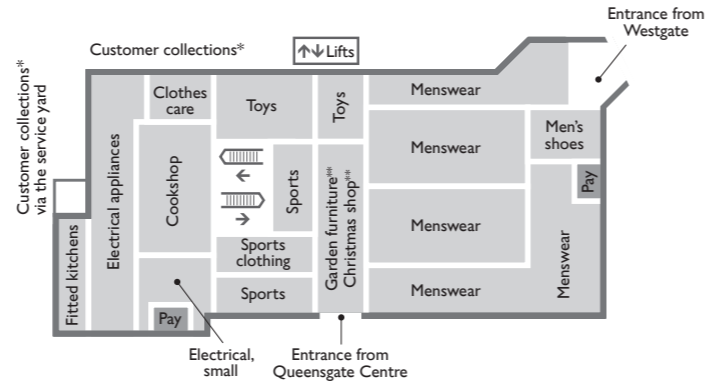
Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

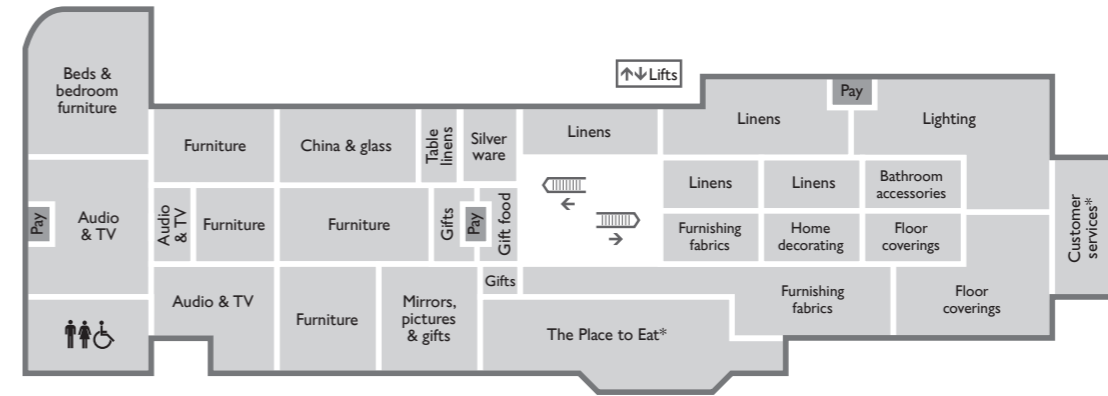
Lower Ground floor **LG**
 Upper Ground floor **UG**
 First floor **1**
 Second floor **2**
 *Customer services
 **Seasonal

- Audio and TV **1**
- Babywear **UG**
- Bathroom accessories **1**
- Beauty **UG**
- Beds and bedroom furniture **1**
- Blinds **1**
- Boyswear **UG**
- Bureau de change **UG**
- Cameras **1**
- Children's shoes **UG**
- China and glass **1**
- Christmas shop** **LG**
- Clocks **1**
- Clothescare **LG**
- Computers and telephones **1**
- Customer collections* **LG**
- Customer services **1**
- Electrical appliances **LG**
- Export and VAT* **1**
- Fashion accessories **UG**
- Fashions **UG**
- Fashion fabrics **UG**
- Fitted kitchens **LG**
- Floor coverings **1**
- Furniture **1**
- Garden furniture** **LG**
- Gift List* **1**
- Gifts **1**
- Girlswear **UG**
- Haberdashery **UG**
- Handbags **UG**
- Hats **UG**
- Home decorating **1**
- Hosiery **UG**
- Jewellery **UG**
- Kitchenware **LG**
- Leather goods **1**
- Lighting **1**
- Linens **1**
- Lingerie **UG**
- Lost property* **1**
- Men's shoes **LG**
- Menswear **LG**
- Mirrors and pictures **1**
- Needlework **UG**
- Nursery furniture and prams **UG**
- Parents' room* ♀ **2**
- Partnership card* **1**
- Public telephones* **2**
- Restaurant***
- The Place to Eat **1**
- Schoolwear **UG**
- Silverware **1**
- Sports **LG**
- Stationery **UG**
- Sunglasses **UG**
- Toilets* ♀ **1, 2**
- Toys **LG**
- Travel goods **UG**
- Watches **UG**
- Women's shoes **UG**

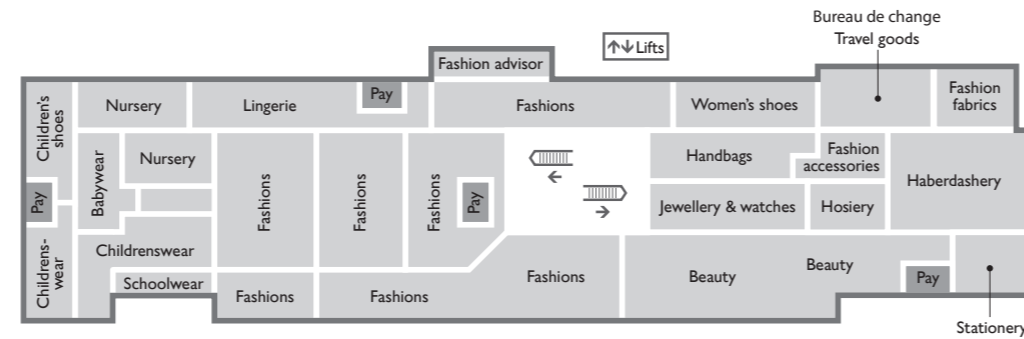
LOWER GROUND FLOOR



FIRST FLOOR



UPPER GROUND FLOOR



SECOND FLOOR

