

Deliveries

Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove any unwanted packaging and recycle responsibly.

John Lewis Financial Services

At John Lewis we offer our own credit card, as well as a range of competitive insurance services, from holiday to home, designed for your peace of mind. You can find out more about our insurance services at johnlewis.com/insurance. If you're interested in the John Lewis credit card, simply ask one of our Partners, or go to partnershipcard.co.uk. Visit our Bureau de change, located on the sixth floor, to buy foreign currency and traveller's cheques.

John Lewis Insurance

We provide a range of insurance products that are designed to be with you when it matters most. For cover for your home, your car, your pet or even your holiday, you can be reassured we'll always be there for you. To see our full range of insurance products visit johnlewis.com/insurance

Cafés and Restaurants

The top floor restaurant seats up to 220 and serves freshly prepared hot and cold meals, including vegetarian dishes, a children's menu, home-made cakes and pastries. The Brasserie on the second floor serves a stylish and contemporary all day menu with table service in a modern and relaxing environment.

Toilets

Women's – near Fashions on the second floor, Boyswear and Nursery advisor on the third floor, Beds and bedroom furniture on the fifth floor and near Customer services on the sixth floor. Men's – near Menswear on the first floor, Floor coverings and Audio and TV on the fourth floor and Customer services on the sixth floor.

Facilities for disabled customers

Shopping with us should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of services to help our disabled customers enjoy their shop. To find out what's available, please ask a Partner or visit peterjones.co.uk. You can also call us on 020 7730 3434, or Textphone 18001 + 020 7730 3434 (via Typetalk).

Peter Jones

Shopping at Peter Jones

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

Monday	9.30–7.00
Tuesday	9.30–7.00
Wednesday	9.30–8.00
Thursday	9.30–7.00
Friday	9.30–7.00
Saturday	9.30–7.00
Sunday	12.00–6.00
(Sunday browsing)	11.30–12.00

Peter Jones
Sloane Square
London SW1W 8EL
Telephone 020 7730 3434
Fax 020 7881 6493
peter_jones@johnlewis.co.uk
johnlewis.com

John Lewis department stores SD53302 / 02.17



John Lewis
in store | online | mobile

Welcome to Peter Jones

We are part of the John Lewis Partnership and, like all John Lewis department stores, we have three guiding principles:

- To offer the widest possible choice under one roof
- To combine high quality with keen pricing
- To provide a high standard of service, with expert, helpful staff and a whole range of additional benefits and facilities.

About the John Lewis Partnership

There are John Lewis department stores throughout the UK from Aberdeen to Southampton – our first opened in Oxford Street in 1864. In 1929, our unique business idea was founded here in Peter Jones and in 1929 our company became a profit-sharing democracy; every permanent member of staff is a Partner, benefiting from the success of the business. The Partnership also includes Waitrose food shops.

The widest possible choice

With around 80 types of television, hundreds of large electrical appliances and thousands of different furnishing fabrics – altogether we stock over 350,000 lines. From gloves to garden furniture, cots to computers, pots and pans to curtain poles, there's always a wide range to choose from, to suit most pockets.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. All our other electrical appliances, large or small, are covered for two years.

Customer collections

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. This can be found on the Ground floor behind the Linens department.

Click & collect

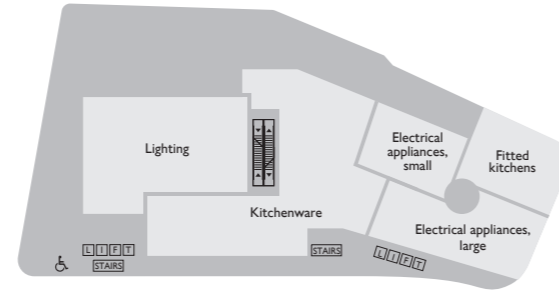
Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

Department listing

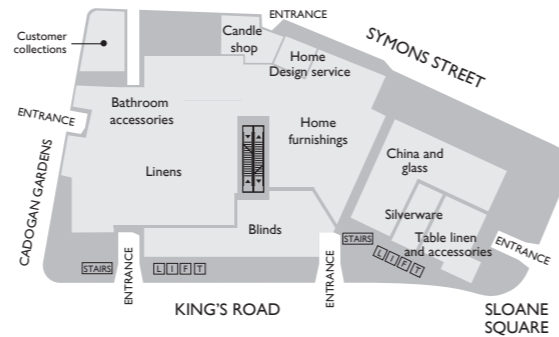
- Audio **4**
- Advice Services
- (Fashion Advisor, women's) **2**
- (Nursery Advisor) **3**
- (Lingerie Advisor) **2**
- (Home Design service) **G & 4**
- (Personal Shopping) **4**
- Beauty **1**
- Babywear **3**
- Bathroom accessories **G**
- Beds and bedroom furniture **5**
- Blinds **G**
- Boyswear **3**
- Bureau de change **6**
- Cameras **4**
- Candle shop **G**
- Carpets, rugs and flooring **4**
- Children's shoes **3**
- China and glass **G**
- Christmas shop **5***
- Clarins Skin Spa **1**
- Clocks **4**
- Clothescare **B**
- Computers and telecoms **4**
- Decorative accessories **4**
- Electrical appliances **B**
- Export and VAT **6**
- Fashion accessories **1**
- Fashion fabrics **3**
- Fitted kitchens **B**
- Furniture **5**
- Garden furniture **5***
- Gift food **G* & 4**
- Girlswear **3**
- Handbags **1**
- Haberdashery and crafts **3**
- Hosiery **2**
- Home furnishings **G**
- Home storage **3**
- Jewellery **1**
- Kitchenware **B**
- Lancôme beauty suite **1**
- Lighting **B**
- Linens **G**
- Lingerie **2**
- Lost property **6**
- Men's shoes **1**
- Men's fashion **1**
- Mirrors and pictures **4**
- Nursery furniture and prams **3**
- Partnership card **6**
- Schoolwear **3**
- Silverware **G**
- Sports **4**
- Stationery **4**
- Sunglasses **1**
- Technology **4**
- Technical support **4**
- Televisions **4**
- Toys and children's books **3**
- Travel goods **4**
- Watches **1**
- Women's fashion **2**
- Women's hats **2**
- Women's shoes **1**

Basement B	Fourth floor 4
Ground floor G	Fifth floor 5
First floor 1	Sixth floor 6
Second floor 2	*Seasonal
Third floor 3	

BASEMENT



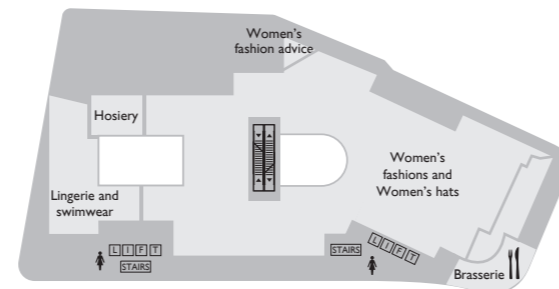
GROUND FLOOR



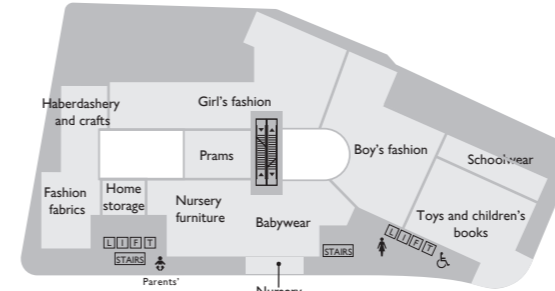
FIRST FLOOR



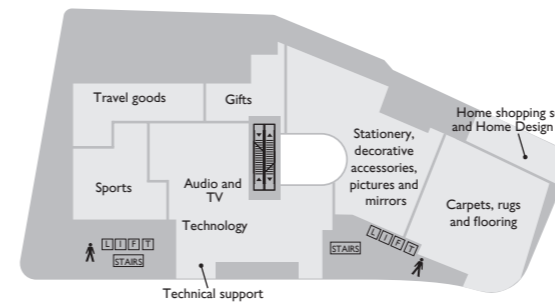
SECOND FLOOR



THIRD FLOOR



FOURTH FLOOR



FIFTH FLOOR



SIXTH FLOOR



Services

- Customer support**
- Chargebox **G & 6**
- Customer collections **G**
- Customer services **6**
- Parents' room **3 & 6**
- Partnership card **6**
- Toilets **B, 1, 3, 6**
- ♿ **1, 4, 6**
- ♿ **2, 3, 5, 6**

Gift services

- Gift List **6**
- Gift wrapping **6**
- Personalised stationery **6**

Restaurants

- Brasserie **2**
- Espresso Bar **6**
- The Top Floor **6**

Experts on Hand

Fashion

- Beauty treatment rooms **1**
- Lingerie fitting **2**
- Women's fashion advice **2**

Home Design and interiors

- Bespoke furnishings and furniture **4**
- Carpets and flooring **4**
- Fitted bedroom furniture **5**
- Home Design service **G & 4**
- Kitchen design and fit **B**
- Lighting installation **B**

Nursery

- Children shoe fitting **3**
- Nursery advice **3**

Technical support

- Appliance removal and installation **B**
- Computer support and set up **4**
- TV installation and set up **4**