

Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

Tracking your order

If you want to track your online order, please call 08456 049049.

Your receipt

A copy of your receipt will always be included in your delivery. If you prefer us to post it to you separately, just ask.

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

Monday	9.00–8.00
Tuesday	9.00–8.00
Wednesday	9.00–8.00
Thursday	9.00–8.00
Friday	9.00–8.00
Saturday	9.00–7.00
Sunday	11.00–5.00
(Sunday browsing)	10.30–11.00

Service building hours

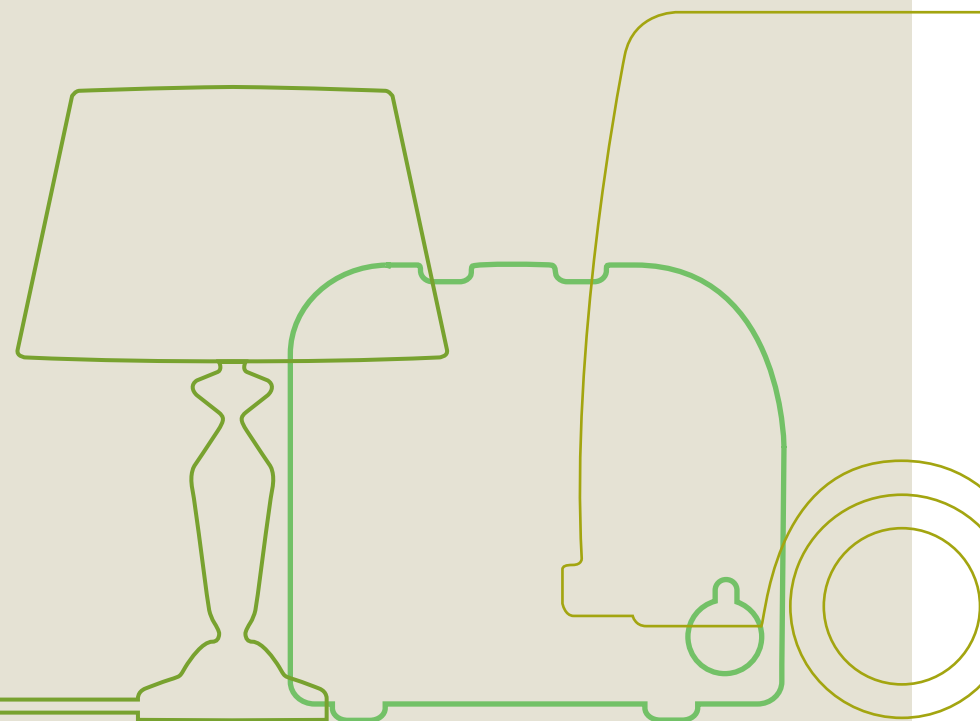
Monday	9.00–5.30
Tuesday	9.00–5.30
Wednesday	9.00–5.30
Thursday	9.00–5.30
Friday	9.00–5.30
Saturday	9.00–4.30
Sunday	Closed

John Lewis
Newcastle
Eldon Square
Newcastle upon Tyne NE99 1AB
Telephone 0191 232 5000
Fax 0191 211 3499
jl_newcastle@johnlewis.co.uk
johnlewis.com

John Lewis department stores SD53442 / 06.15

Let us lighten your load

Customer collections – Deliveries direct and by post



Leave it to us

Customer collections

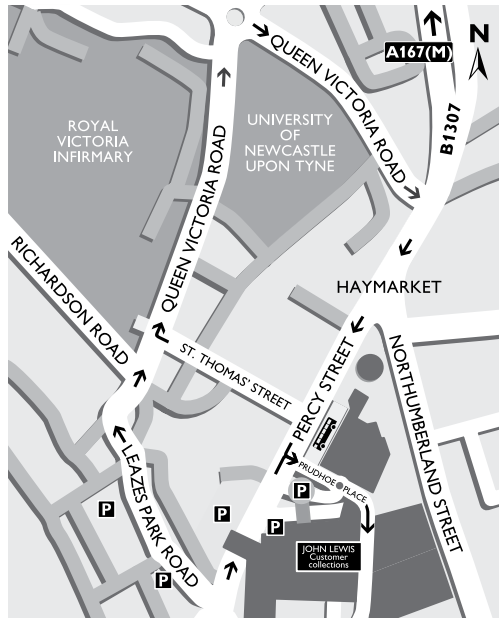
Why not drop your John Lewis shopping off and collect it later? Simply go to any till point, leave your bags and boxes with us and we'll take them to Customer collections for you to pick up when you're ready.

How to get to customer collections?

Access by car is from Prudhoe Place via Percy Street.

Pedestrian access from within the shop is through the Electrical appliances department in the basement.

Customer Collection Point
Prudhoe Place
Newcastle Upon Tyne
NE1 7AS



Deliveries

If you prefer not to carry your shopping home with you, why not use our delivery service? Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. Our delivery service doesn't stop at the front door; we can deliver into the room of your choice and we'll remove any unwanted packaging for us to recycle responsibly.

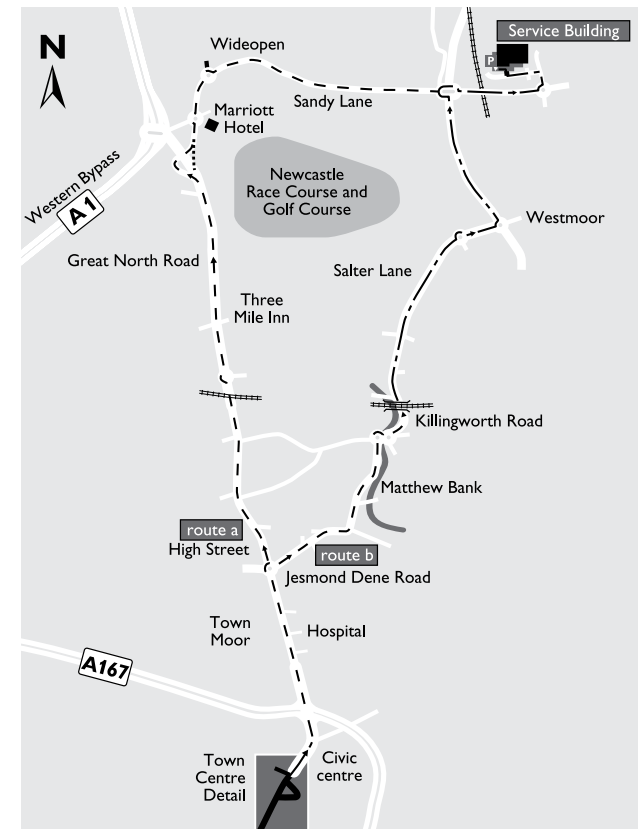
To find out more, or to book a delivery, simply ask us.

Postal service

We can also post your shopping, if you prefer, to be with you in about five working days.

Shopping online

To shop when it suits you, 24 hours a day, with expert buying guides and delivery direct to your door, go to johnlewis.com



Collection from our Service Building

Some goods are stored at our service building from where they can be collected at:

Camperdown Industrial Estate
Killingworth Township
Newcastle Upon Tyne
NE12 5SR