

Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

Tracking your order

If you want to track your online order, please call 08456 049049.

Your receipt

A copy of your receipt will always be included in your delivery. If you prefer us to post it to you separately, just ask.

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

Monday	9.00–5.30
Tuesday	9.00–5.30
Wednesday	9.00–5.30
Thursday	9.00–8.00
Friday	9.00–5.30
Saturday	9.00–6.00
Sunday	10.30–4.30
(Sunday browsing)	10.00–10.30

Service building hours

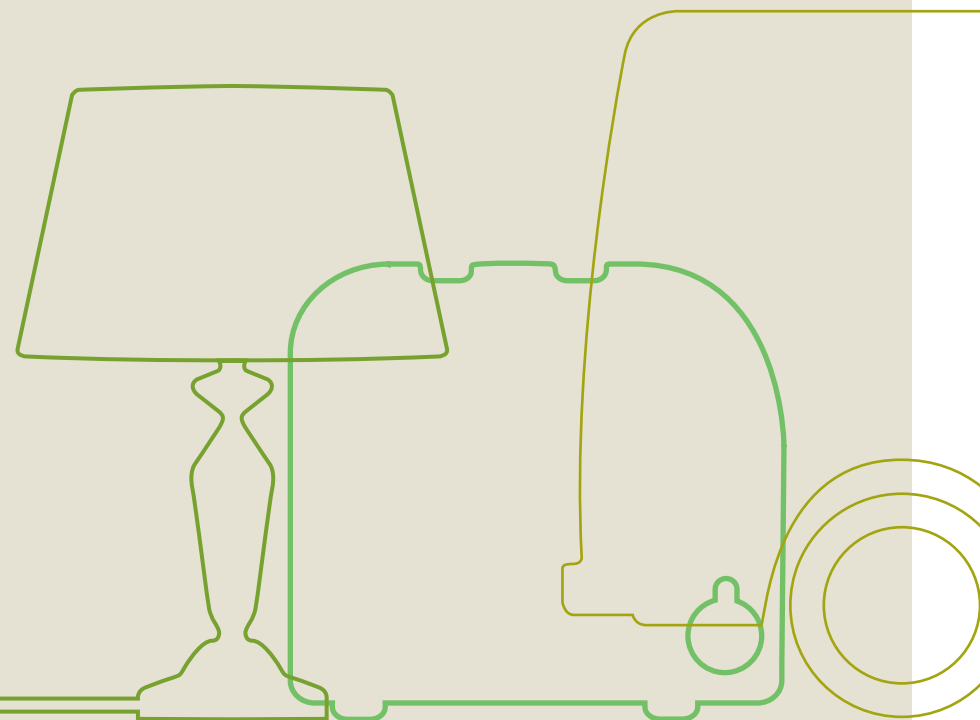
Monday	8.00–3.45
Tuesday	8.00–3.45
Wednesday	8.00–3.45
Thursday	8.00–3.45
Friday	8.00–3.45
Saturday	8.00–3.45
Sunday	Closed

John Lewis
All Saints Green
Norwich NR1 3LX
Telephone 0844 693 1710
Fax 01603 677890
jl_norwich@johnlewis.co.uk
johnlewis.com

John Lewis department stores SD53435 / 06.15

Let us lighten your load

Customer collections – Deliveries direct and by post



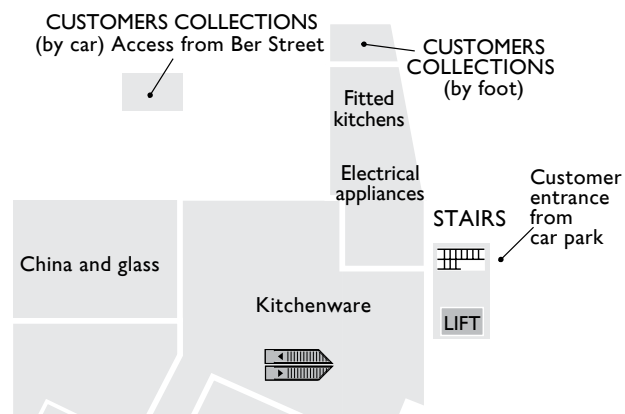
Leave it to us

Customer collections

Why not drop your John Lewis shopping off and collect it later? Simply go to any till point, leave your bags and boxes with us and we'll take them to Customer collections for you to pick up when you're ready.

How to get to Customer collections

If you're collecting on foot, our internal collection point is located to the rear of Fitted Kitchens on the ground floor. Collect by car via Ber Street. If you're using satnav, please note our postcode is NR1 3ED.



Deliveries

If you prefer not to carry your shopping home with you, why not use our delivery service? Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. Our delivery service doesn't stop at the front door; we can deliver into the room of your choice and we'll remove any unwanted packaging for us to recycle responsibly.

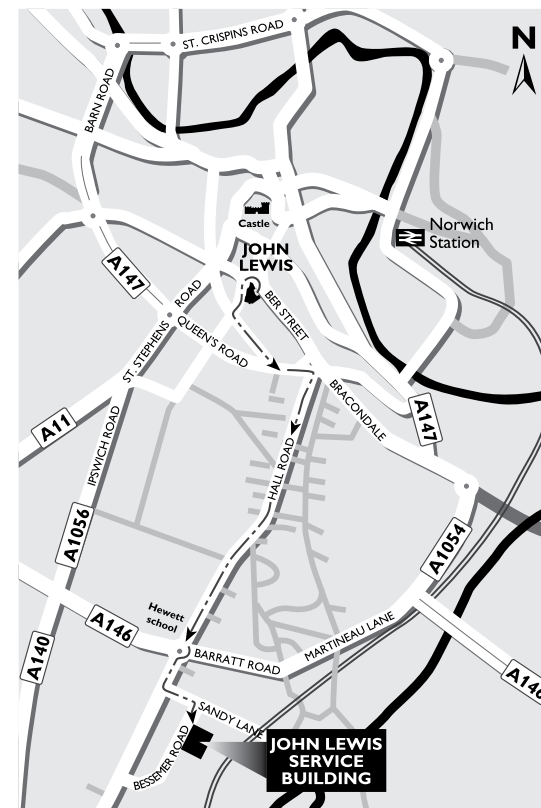
To find out more, or to book a delivery, simply ask us.

Postal service

We can also post your shopping, if you prefer, to be with you in about five working days.

Shopping online

To shop when it suits you, 24 hours a day, with expert buying guides and delivery direct to your door, go to johnlewis.com



Collection from our Service Building

Some goods are stored at our service building and can be collected at:

John Lewis plc
Bessemer Road
Norwich
NR4 6DQ

Telephone 0844 693 1710