

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Let us lighten your load

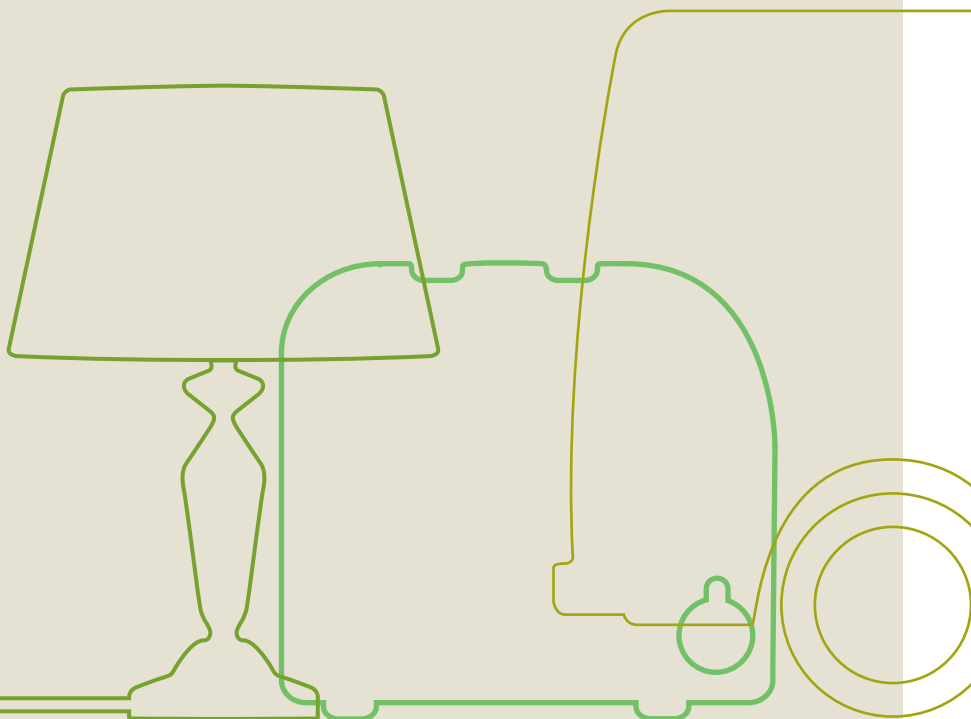
Customer collections – Deliveries direct and by post

Shopping hours

Monday	10.00–8.00
Tuesday	10.00–8.00
Wednesday	10.00–8.00
Thursday	10.00–8.00
Friday	10.00–8.00
Saturday	9.00–8.00
Sunday	12.00–6.00
(Sunday browsing)	11.30–12.00

John Lewis
101 The Arcade, Westfield
Stratford City
Montfichet Road
London E20 1EL
Telephone 020 8532 3500
Fax 020 8532 3598
jl_Stratford@johnlewis.co.uk
johnlewis.com/stratford

John Lewis department stores SD53481 / 06.15



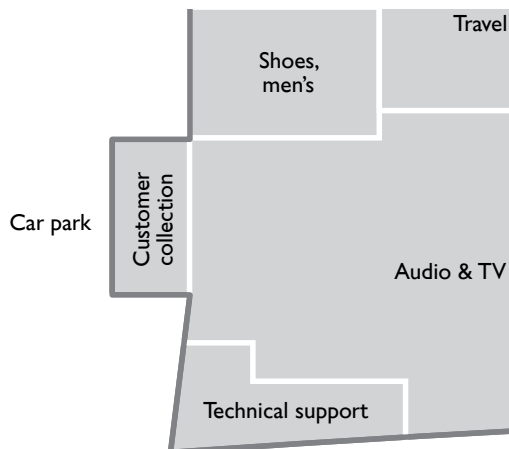
Leave it to us

Customer collections

Why not drop your John Lewis shopping off and collect it later? Simply go to any till point, leave your bags and boxes with us and we'll take them to Customer collections for you to pick up when you're ready.

How to get to Customer collections

Pedestrian access from within the shop is through Audio and TV on the ground floor at the rear of the store.



If you are planning to collect your goods by car there are 18 spaces on the car park level immediately outside Customer collections, at the rear of our ground floor.

Deliveries

If you prefer not to carry your shopping home with you, why not use our delivery service? Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. Our delivery service doesn't stop at the front door; we can deliver into the room of your choice and we'll remove any unwanted packaging for us to recycle responsibly.

To find out more, or to book a delivery, simply ask us.

Postal service

We can also post your shopping, if you prefer, to be with you in about five working days.

Shopping online

To shop when it suits you, 24 hours a day, with expert buying guides and delivery direct to your door, go to johnlewis.com

Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

Tracking your order

If you want to track your online order, please call 08456 049049.

Your receipt

A copy of your receipt will always be included in your delivery. If you prefer us to post it to you separately, just ask.