

JLP FREE CONNECTION AND REMOVAL – 2nd October – 30th November 2019

FREE disconnection, connection and disposal on orders placed between 2nd October and 30th November 2019 (excludes 60cm range cookers, built in, hoods and splashbacks).

Consumers will receive a confirmation text and or email from Rangemaster, please ensure you log on to this portal via the link in the message and complete all questions. You will need to select which services you require. It is important that you submit the response to these questions as services cannot be added after scheduling as the order may have been planned on a delivery only crew.

The free connection and disposal service includes:

Disconnection of your old appliance and must be a like for like fuel type and product (e.g does not include Cast Iron products e.g. Aga and Rayburn)

Connection of your new appliance to an existing gas/electricity supply within 1.5m of the installation of the cooker but not contained within units

A basic demonstration of your new appliance

The removal and disposal of all packaging and old appliance, if you wish for this service

Please note:

There must be an adequate electrical supply, based on manufacturer's recommendations, within 1.5m of the installation location, with an accessible cooker isolation switch must not be located within appliance hot zone

There must be a gas supply (if applicable) with bayonet fitting. This should be within the designated area set out in the installation video and product user guide.

There must be an adequate gap (as per the manufacturer's recommendations) between the heat source and what's above it in your kitchen, and no combustible materials (including wallpaper) to the rear of the heat source

All information to help ensure your product can be installed is included in the online installation video. Please ensure you watch this video prior to delivery.

Any product we are unable to connect due to services etc will be delivery only and not returned to Aga Rangemaster.

THE SERVICE IS ONLY AVAILABLE FOR MAINLAND UK CUSTOMERS.