

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Here to help

Easier shopping for disabled customers

Shopping hours

Monday	9.00–6.00
Tuesday	9.00–6.00
Wednesday	9.00–7.30
Thursday	9.30–6.00
Friday	9.00–6.00
Saturday	9.00–7.00
Sunday	10.30–5.00
(Sunday browsing)	10.30–11.00

John Lewis
Victoria Centre
Nottingham NG1 3QA
Telephone 0115 941 8282
Fax 0115 850 7792
jl_nottingham@johnlewis.co.uk
johnlewis.com

John Lewis department stores SD245306 / 04.14



Making shopping easier

We aim to make shopping in our department stores easy and convenient for all our customers. The facilities for disabled customers vary a little from one John Lewis shop to another, depending on the limitations of some buildings. Here at John Lewis Nottingham we offer the following:

Accessible parking

Spaces are reserved for disabled customers in the Victoria Centre car park.

Shopmobility

Manual or motorised wheelchairs are available in the Victoria Centre (Telephone 0115 915 3888).

Wheelchairs for loan*

To check availability please ring in advance, or on the day of your visit ask a member of staff for more details.

Hearing loops*

Please ask any of our staff for details about mobile hearing loops. Fixed loops are available in Customer services (Second floor) and Customer collections (car park).

Sign language*

We have staff with some knowledge of sign language. Please call us by Typetalk/Text Direct to check availability so they can meet you.

Accessible fitting rooms

In Fashions, Lingerie and Menswear.

Accessible toilets

On the First floor next to Children's shoes and Third floor next to Menswear.

Wide access lifts

Available with access to all floors.

Help with your shopping

Just ask any of our staff if you need assistance.

No need to carry heavy shopping

Collect your purchases at the end of your visit from Customer collections or the Victoria Centre Service road.

Standard delivery

When you spend over £50 we'll deliver for free. Spend less and standard delivery costs just £3. We'll deliver into the room of your choice, and remove any unwanted packaging for us to recycle responsibly.

Telephone shopping

Typetalk/Text Direct is available. Please ring 18001 + 0115 941 8282

Large print or audio tape

Please ask our staff if you need literature in alternative formats and we will do our best to provide it.

You can contact our branch in advance of your visit to check availability of services marked*. Please ring our main branch telephone number that is Typetalk/Text Direct enabled using prefix 18001 + 0115 941 8282

We welcome your comments, so please let us know your questions or suggestions. For help or more information, please ask any member of staff, or contact:

Management Office
John Lewis
Victoria Centre
Nottingham NG1 3QA

Telephone 0115 941 8282
Textphone 18001 + 0115 941 8282 (via Typetalk)
Fax 0115 850 7792

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