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You can find this information and lots more online at [johnlewis.com](http://johnlewis.com)

## Here to help

Easier shopping for disabled customers

### Shopping hours

Monday	10.00–10.00
Tuesday	10.00–10.00
Wednesday	10.00–10.00
Thursday	10.00–10.00
Friday	10.00–10.00
Saturday	10.00–8.00
Sunday	12.00–6.00
(Sunday browsing)	11.30–12.00

John Lewis  
1 Peel Avenue  
The Trafford Centre  
Manchester M17 8JL  
Telephone 0161 491 4040  
Fax 0161 746 3510  
[jl\\_trafford@johnlewis.co.uk](mailto:jl_trafford@johnlewis.co.uk)  
[johnlewis.com](http://johnlewis.com)

John Lewis department stores SD245332 / 04.14



### **Making shopping easier**

We aim to make shopping in our department stores easy and convenient for all our customers. The facilities for disabled customers vary a little from one John Lewis shop to another, depending on the limitations of some buildings. Here at John Lewis Trafford we offer the following:

### **Accessible parking**

Spaces are reserved for disabled customers in the car park at ground level around the shop.

### **Shopmobility**

Manual or motorised wheelchairs are available on the Ground floor near the Perfumery entrance to John Lewis. Telephone 0161 747 8046

### **Hearing loops\***

Fixed loops are available at each register bank in the shop. Mobile hearing loops are available for loan from Customer services on the First floor.

### **Accessible fitting rooms**

In Fashions and Childrenswear.

### **Accessible toilets**

On the Ground floor next to Toys and Stationery, and in the Brasserie on the First floor.

### **Help with your shopping**

Just ask one of our Partners if you need assistance.

### **No need to carry heavy shopping**

Collect your purchases at the end of your visit from our Customer collection point on the Ground floor, near Menswear.

### **Standard delivery**

When you spend over £50 we'll deliver for free. Spend less and standard delivery costs just £3. We'll deliver into the room of your choice, and remove any unwanted packaging for us to recycle responsibly.

### **Telephone shopping**

Typetalk/Text Direct is available. Please ring 18001 + 0161 491 4040

### **Large print or audio tape**

Please ask one of our Partners if you need literature in alternative formats and we will do our best to provide it.

You can contact our branch in advance of your visit to check availability of services marked\*. Please ring our main branch telephone number that is Typetalk/Text Direct enabled using prefix 18001 + 0161 491 4040

We welcome your comments, so please let us know your questions or suggestions. For help or more information, please ask one of our Partners, or contact:

Customer services manager  
John Lewis Trafford  
1 Peel Avenue  
The Trafford Centre  
Manchester  
M17 8JL

Telephone 0161 491 4040  
Textphone 18001 +0161 491 4040 (via Typetalk)  
Fax 0161 746 3510

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