

Car parking

The Bluewater car parks nearby provide 13,000 free parking spaces with 4,000 next to the shop. For the John Lewis foodhall, please use the Rose Gallery carpark.

Partnership card

At John Lewis we offer our own credit card, issued by John Lewis Financial Services Limited. To find out more about the benefits, please just ask a member of staff or visit our website on www.partnershipcard.co.uk/JL. Terms and Conditions apply.

John Lewis Insurance

We provide a range of insurance products that are designed to be with you when it matters most. For cover for your home, your car, your pet or even your holiday, you can be reassured we'll always be there for you. To see our full range of insurance products visit www.johnlewis.com/insurance.

Toilets

Near Children's shoes on the First floor and near lifts in the Basement.

Catering

The Place to Eat on the First floor can seat 295 and serves freshly-prepared hot and cold meals, including vegetarian dishes, a children's menu, home-made cakes and pastries. Joe & the Juice located at the entrance on the ground floor serves a selection of hot drinks, healthy juices, shakes and light snacks.

Located in the foodhall; The Patisserie counter offers a range of tasty treats along with a selection of teas, coffee and hot chocolate. You can enjoy wines by the glass or bottle, speciality beers and a selection of cheese, charcuterie or seafood platters at the Wine bar and Charcuterie counter, open daily from 11am.

Facilities for disabled customers

Shopping in our department stores should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of other services to help our disabled customers enjoy their shop. To find out what's available in John Lewis Bluewater please ask a member of staff or go online to, www.johnlewis.com/bluewater. You can also call us on 01322 624 123, or Textphone 18001 + 01322 624 123 (via Typetalk).

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

Monday	10.00–9.00
Tuesday	10.00–9.00
Wednesday	10.00–9.00
Thursday	10.00–9.00
Friday	10.00–9.00
Saturday	9.00–9.00
Sunday	11.00–5.00
(Sunday browsing)	10.30–11.00

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jl_bluewater@johnlewis.co.uk
johnlewis.com

John Lewis department stores SD53338 / 04.15



John Lewis
in store | online | mobile

John Lewis

Shopping at John Lewis Bluewater

Welcome to John Lewis Bluewater

We are part of the John Lewis Partnership and, like all John Lewis department stores, we have three guiding principles:

- To offer the widest possible choice under one roof
- To combine high quality with keen pricing
- To provide a high standard of service, with expert, helpful staff and a whole range of additional benefits and facilities.

About the John Lewis Partnership

There are John Lewis department stores throughout the UK from Aberdeen to Southampton – our first opened in Oxford Street in 1864. In 1929, the company became a profit-sharing democracy; every permanent member of staff is a Partner, benefiting from the success of the business. The Partnership also includes Waitrose food shops.

The widest possible choice

With around 80 types of television, hundreds of large electrical appliances and thousands of different furnishing fabrics – altogether we stock over 350,000 lines. From gloves to garden furniture, cots to computers, pots and pans to curtain poles, there's always a wide range to choose from, to suit most pockets.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. Our John Lewis home appliances are guaranteed for 3 years, while all other electrical appliances, large or small, are covered for 2 years.

Customer collections

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. Customer collections can be found on the Ground floor next to floor coverings and the Guild Hall carpark.

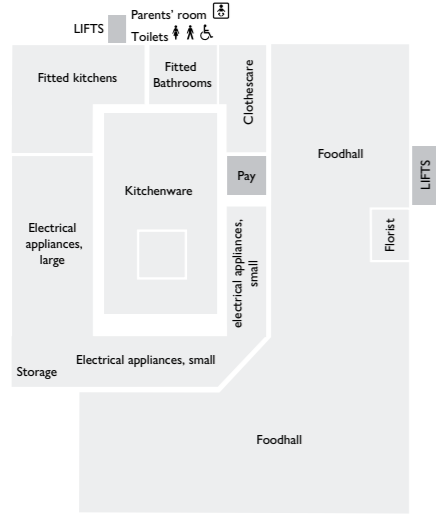
Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

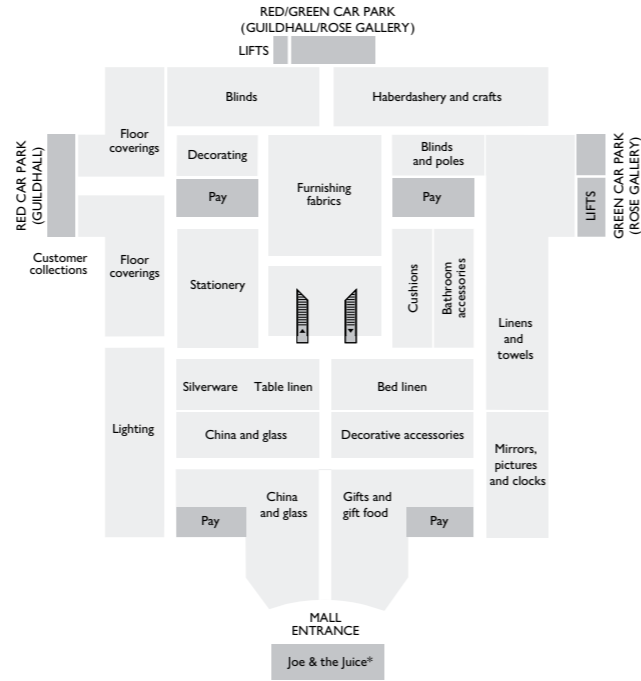
Deliveries

If you prefer not to carry your shopping home with you, why not use our delivery service? Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less.

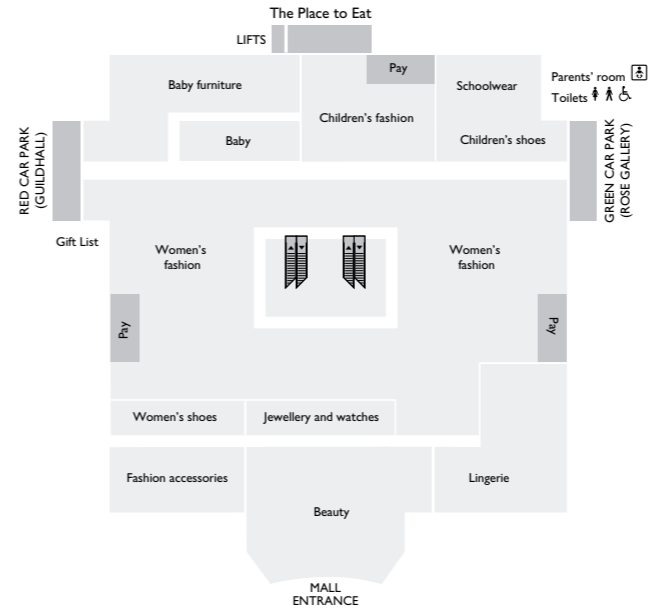
BASEMENT



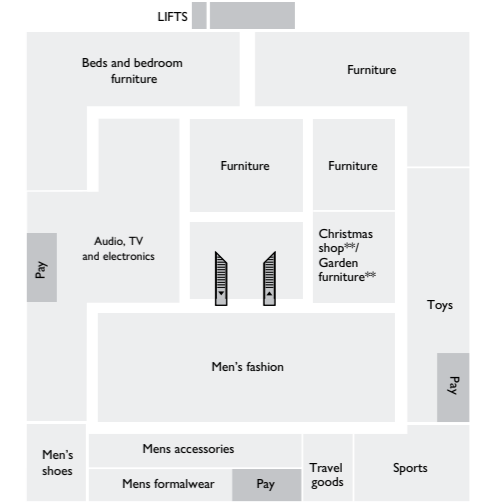
GROUND FLOOR



FIRST FLOOR



SECOND FLOOR



Basement **B**
 Ground floor **G**
 First floor **1**
 Second floor **2**
 Customer services *
 Seasonal **

Audio **2**
 Baby **1**
 Baby furniture and buggies **1**
 Bathroom accessories **G**

Beauty **1**
 Beds and bedroom furniture **2**
 Blinds **G**
 Boys' fashion **1**
 Cameras **2**
 Children's fashion **1**
 Children's shoes **1**
 China and glass **G**
 Christmas shop** **2**
 Clocks **G**
 Cloths care **B**

Computers and telephones **2**
 Curtains and blinds **G**
 Cushions **G**
 Customer collections* **G**
 Decorating **G**
 Electrical appliances, large **B**
 Electrical appliances, small **B**
 Export and VAT* **1**
 Fashion accessories **1**
 Fashion fabrics **G**

Fitted kitchens **B**
 Floor coverings **G**
 Florist **B**
 Foodhall **B**
 Furnishing fabrics **G**
 Furniture **2**
 Garden furniture** **2**
 Gardening **2**
 Gift food **G**
 Gifts **G**
 Gift List **1**
 Girls' fashion **1**

Haberdashery and crafts **G**
 Handbags and hats **1**
 Home storage **B**
 Hosiery **1**
 Jewellery **1**
 Kitchen furniture **2**
 Kitchenware **B**
 Lighting **G**
 Linens and towels **G**
 Lingerie **1**

Men's fashion **2**
 Men's shoes **2**
 Mirrors and pictures **G**
 Parents' room* ♿**B&1**
 Restaurant*
 (Charcuterie) **B**
 (Joe & the Juice) **G**
 (Patisserie) **B**
 (The Place to Eat) **1**
 (Wine bar) **B**

Schoolwear **1**
 Silverware **G**
 Sports **2**
 Stationery **G**
 Sunglasses **1**
 Televisions **2**
 Toiletries **1**
 Toilets* ♿♿♿**B&1**
 Toys and children's books **2**
 Travel goods **2**

Watches **1**
 Women's fashion **1**
 Women's shoes **1**