

Deliveries

Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove any unwanted packaging and recycle responsibly.

Car parking

The shopping centre car parks nearby provide 8,000 free parking spaces.

Partnership card

At John Lewis we offer our own credit card, issued by John Lewis Financial Services Limited. To find out more about the benefits, please just ask a member of staff or visit our website on partnershipcard.co.uk/JL. Terms and Conditions apply.

John Lewis Insurance

We provide a range of insurance products that are designed to be with you when it matters most. For cover for your home, your car, your pet or even your holiday, you can be reassured we'll always be there for you. To see our full range of insurance products visit johnlewis.com/insurance

Toilets

Next to The Place to Eat on level 3.

Catering

The Place to Eat on level 3 can seat 238 and serves freshly prepared hot and cold meals, including vegetarian dishes, a children's menu, homemade cakes and pastries.

Facilities for disabled customers

Shopping in our department stores should be easy and convenient for all customers, with no exceptions. All our stores have accessible toilets and lifts, as well as a range of other services to help our disabled customers enjoy their shop. To find out what's available in John Lewis Brent Cross please ask a member of staff or go online to johnlewis.com/brentcross. You can also call us on 0844 693 1732, or Textphone 18001 + 0844 693 1732 (via Typetalk).

If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

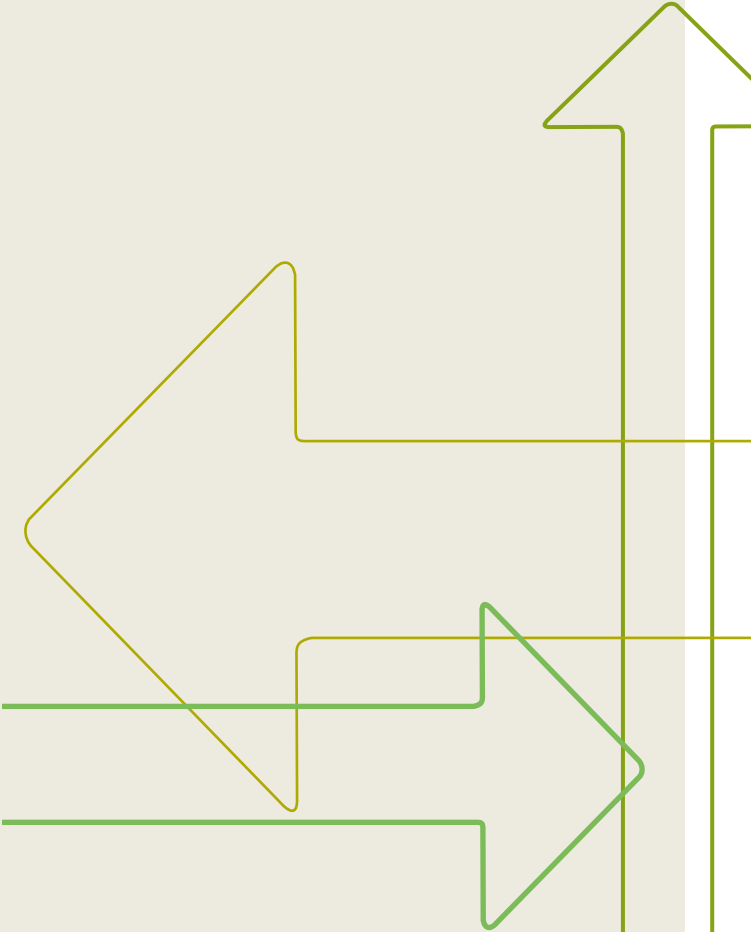
Monday	10.00–8.00
Tuesday	10.00–8.00
Wednesday	10.00–8.00
Thursday	10.00–8.00
Friday	10.00–8.00
Saturday	9.30–7.00
Sunday	12.00–6.00
(Sunday browsing)	11.30–12.00

John Lewis
Brent Cross Shopping Centre
London NW4 3FL
Telephone 0844 693 1732
Fax 020 8732 3840
jl_brentcross@johnlewis.co.uk
johnlewis.com

John Lewis department stores SD53325 / 06.15



Shopping at John Lewis
Brent Cross



Welcome to John Lewis Brent Cross

We are part of the John Lewis Partnership and, like all John Lewis department stores, we have three guiding principles:

- To offer the widest possible choice under one roof
- To combine high quality with keen pricing
- To provide a high standard of service, with expert, helpful staff and a whole range of additional benefits and facilities.

About the John Lewis Partnership

There are John Lewis department stores throughout the UK from Aberdeen to Southampton – our first opened in Oxford Street in 1864. In 1929, the company became a profit-sharing democracy; every permanent member of staff is a Partner, benefiting from the success of the business. The Partnership also includes Waitrose food shops.

The widest possible choice

With around 80 types of television, hundreds of large electrical appliances and thousands of different furnishing fabrics – altogether we stock over 350,000 lines. From gloves to garden furniture, cots to computers, pots and pans to curtain poles, there's always a wide range to choose from, to suit most pockets.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. Our John Lewis home appliances are guaranteed for 3 years, while all other electrical appliances, large or small, are covered for 2 years.

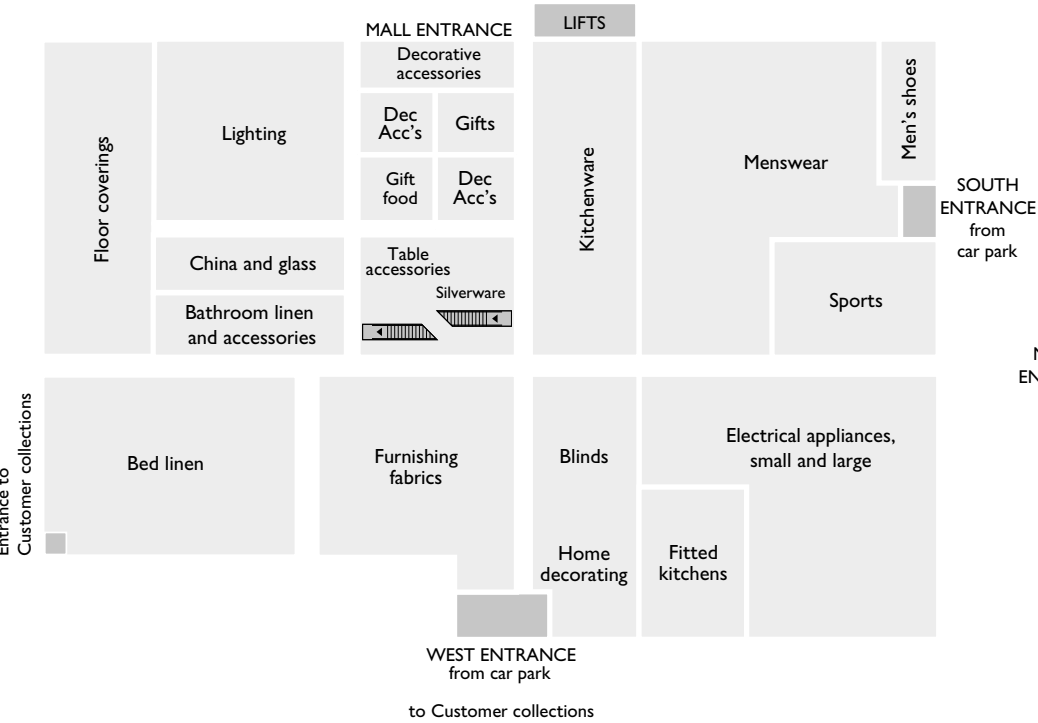
Customer collections

Why not drop off your shopping as you go then pick it up when you're ready to leave, from Customer collections. The entrance is next to the Linens department on level 1 and can also be accessed from the car park, adjacent to the West entrance. We offer a carry-to-car service.

Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

LEVEL 1



Level 1
Level 2
Level 3
*Customer services
**Seasonal

Audio 3
Babywear 2
Bathroom accessories 1
Beauty 2
Beds and bedroom furniture 3
Blinds 1

Cameras 3
Childrenswear 2
Children's shoes 2
China and glass 1
Christmas shop** 3
Clocks 3
Computers and telephones 3
Customer accounts 3
Customer collections* 1

Electrical appliances, large 1
Electrical appliances, small 1
Electronics 3
Export and VAT* 3
Fashions 2
Fashion advice 2
Fitted kitchens 1
Floor coverings 1
Furnishing fabrics 1
Furniture 3

Garden furniture** 3
Gift List* 3
Gifts 1
Haberdashery 2
Handbags 2
Hats, women's 2
Home decorating 1
Hosiery 2

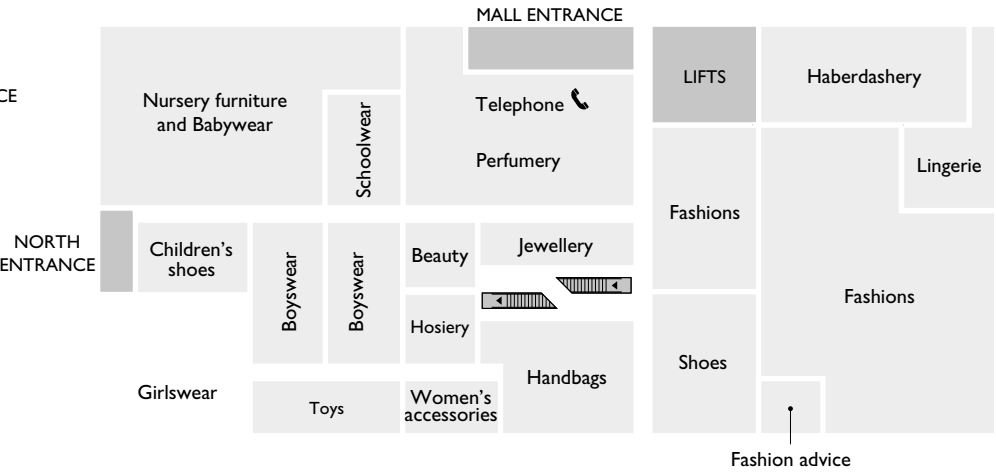
Jewellery 2
Kitchenware 1
Kuoni 3
Lighting 1
Linens 1
Lingerie 2
Menswear 1
Men's shoes 1
Mirrors 3

Needlework 2
Nursery furniture and prams 2
Parent's room* 3
Perfumery 2
Pictures 3
Public telephones* 2
Restaurant*
The Place to Eat 3

Schoolwear 2
Silverware 1
Sports 1
Stationery 3
Sunglasses 2
Televisions 3
Toilets* 3
Toys 2
Travel goods 3

Watches 2
Women's accessories 2
Women's shoes 2

LEVEL 2



LEVEL 3

