

Car parking

The car park has 311 spaces of which 14 are reserved for disabled parking and 8 are parent and child, adjacent to the main entrance.

Partnership card

At John Lewis we offer our own credit card, issued by John Lewis Financial Services Limited. To find out more about the benefits, please just ask a member of staff or visit our website on partnershipcard.co.uk/JL. Terms and Conditions apply.

John Lewis Insurance

We provide a range of insurance products that are designed to be with you when it matters most. For cover for your home, your car, your pet or even your holiday, you can be reassured we'll always be there for you. To see our full range of insurance products visit johnlewis.com/insurance

Toilets

Toilets are located next to the Café and the Kitchenware department.

Catering

With seating for 72, our self service Café is located on the ground floor. There you can relax over a cappuccino, herbal tea or fresh orange juice, or tuck into a light snack.

Store plan

- Audio
- Bathroom accessories
- Bed linen
- Beds and bedroom furniture
- Blinds
- Cameras
- China and glass
- Christmas shop**
- Cleaning and clothescare
- Clocks
- Computers
- Curtains
- Cushions
- Cutlery
- Decorative accessories
- Door mats
- Electrical appliances
- Furniture
- Garden furniture**
- Gift food
- Gifts
- Home furnishings
- Home storage
- Kitchenware
- Lighting
- Mirrors
- Picture frames
- Silverware
- Stationery
- Table linen
- Televisions
- Telecoms
- Towels

Online shopping point 
**Seasonal

Services

Customer support

- Customer collections
- Partnership card
- Tax free shopping

Parent's room 

Toilets 

Gift services

- Gift List (guest service only)

Restaurants

Café

Home design and interiors

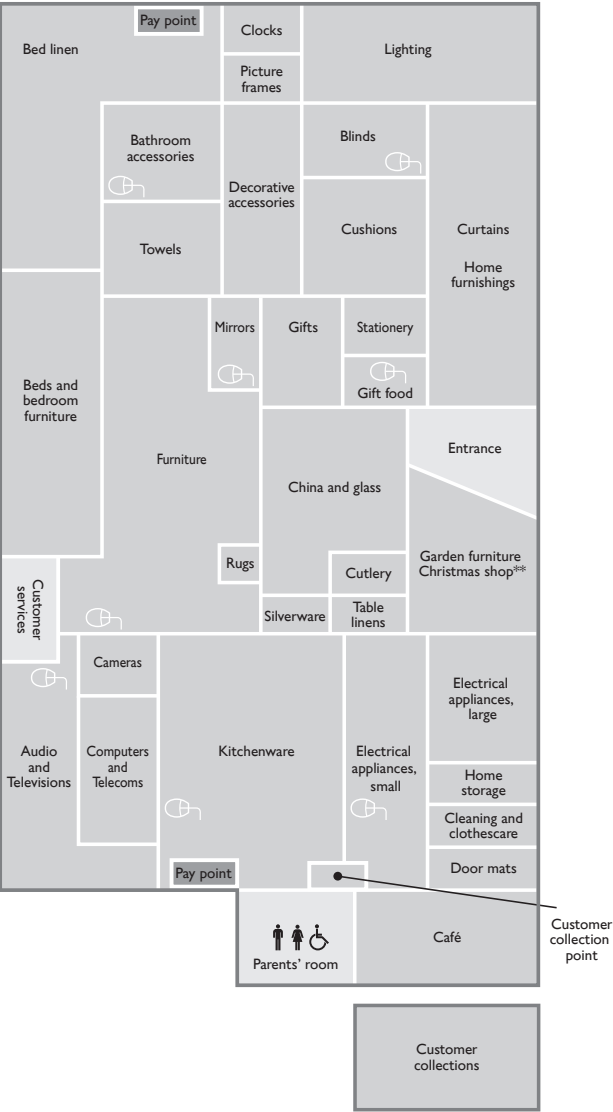
- Window furnishings:
 - Bespoke shutters
- Blinds
 - Ready-made
 - 7-day and bespoke services
- Curtains
 - Ready-made
 - 7-day and bespoke services

Upholstery and furniture:

- Bespoke re-upholstered
- Customised sofas and chairs
- Customised dining chairs and tables

Technical support and Installations

- After-sales support
- Disposal and recycling
- Extended warranties
- Home appliance installation
- Technical support



If you need this literature in an alternative format, please ask us.

You can find this information and lots more online at johnlewis.com

Shopping hours

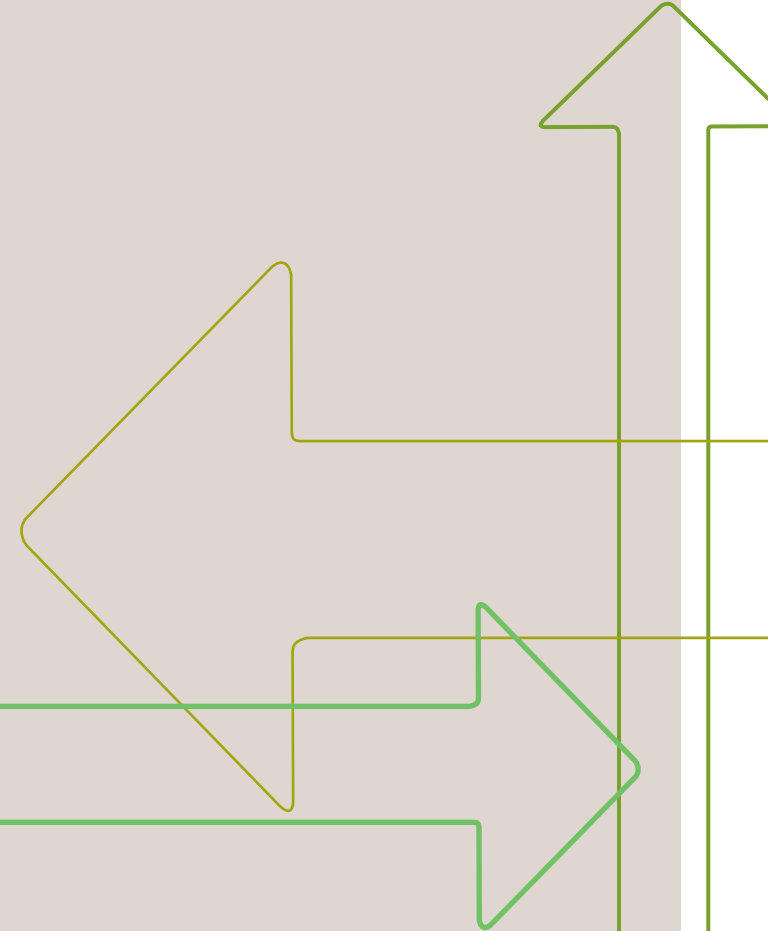
- Monday – Friday 9.00 – 8.00
- Saturday 9.00 – 7.00
- Sunday 11.00 – 5.00
- (Sunday browsing) 10.30 – 11.00

John Lewis at home
Ventura Park,
Bitterscote Drive,
Bonehill,
Tamworth,
Staffordshire B78 3HD

Telephone 01827 300 580
Fax 01827 300 598
jl_Tamworth@johnlewis.co.uk
johnlewis.com

John Lewis department stores SD53353 / 02.17

Shopping at John Lewis at home Tamworth



John Lewis
in store | online | mobile

Welcome to John Lewis at home

Shopping at Tamworth

We are part of the John Lewis Partnership and, like all John Lewis department stores, John Lewis at home has three guiding principles:

- To offer the widest possible choice under one roof
- To combine high quality with keen pricing
- To provide a high standard of service, with expert, helpful staff and a whole range of additional benefits and facilities.

The John Lewis Partnership

John Lewis is a partnership. Every member of permanent staff in both our John Lewis and Waitrose stores is a Partner in the company, so we're motivated to offer you the best service every time you visit. After all, it's our business.

The widest possible choice

John Lewis at home is a new concept store for the Partnership selling our home assortment, (except for floor coverings and fitted kitchens), plus our electrical and home technology assortment. From furniture to mobile phones, lighting to electricals, there's always a wide range to choose from, to suit most pockets.

Guarantees

John Lewis guarantees are among the best on the market, and are included at no extra cost. All our TVs come with a 5-year guarantee, while all other technology and electrical lighting includes a 2-year guarantee. All our other electrical appliances, large or small, are covered for two years.

Easier shopping for disabled customers

Making shopping easier

We aim to make shopping easy and convenient for all our customers. The facilities for disabled customers vary a little from one John Lewis shop to another, depending on the limitations of some buildings. At John Lewis at home in Tamworth we offer the following:

Accessible parking

There are 14 spaces available for disabled customers adjacent to the entrance.

Hearing loops

Hearing (induction) loops are fitted on all till points. These are clearly signed. Please ask a member of our staff for details.

Sign language

Some of our staff can use and understand sign language. Please call us by Typetalk/Text Direct to check if there's anyone available to meet and assist you.

Accessible toilets

Adjacent to Café and Kitchenware department.

Help with shopping

Just ask any of our staff if you need assistance.

Telephone shopping

Typetalk/Text Direct is available. Please ring John Lewis Tamworth on 01827 300 580.

We always welcome your comments, so please do let us know if you've any questions or suggestions. For help or more information, please ask any member of staff, or contact:

John Lewis Tamworth
Ventura Park,
Bitterscote Drive,
Bonehill,
Tamworth,
Staffordshire,
B78 3HD

jl_Tamworth@johnlewis.co.uk
johnlewis.com/tamworth

Large print or audio tape

Please ask our staff if you need literature in alternative formats and we will do our best to provide it.

Getting your purchases home

Deliveries

Standard delivery is free for all orders of £50 and over, and costs £3.50 when you spend less. We also offer express and next day delivery, as well as delivery on a specific day to suit you. Our delivery service doesn't stop at the front door; we can deliver to the room of your choice and we'll remove any unwanted packaging and recycle responsibly.

Customer collections

Leave your John Lewis purchases with us, then pick them up when you're ready to go. Simply drop them off at any till, either in bulk or as you shop, and we'll ensure they're ready for you to pick up at our Customer collection point when it suits you. This is accessed from the car park at the far left of the main entrance.

Order enquiries

Please call John Lewis Tamworth on 01827 300 580 if you'd like to know how your order is progressing. You may need to ask for the relevant department.

Postal service

We can also post your shopping, if you prefer, to be with you in about five working days.

Shopping online

To shop when it suits you, 24 hours a day, with expert buying guides and delivery direct to your door, go to johnlewis.com

Click & collect

Our Click & collect service is free when you spend £30 and over, and costs £2 when you spend less. Simply order online before 8pm and collect after 2pm the next day from a John Lewis or selected Waitrose shop.

Your receipt

A copy of your receipt will always be included in your delivery. If you prefer us to post it to you separately, just ask.